

My notifications

New General Data Protection Regulation (GDPR)

The General Data Protection Regulation (GDPR) (EU) 2016/679 came into force in Greece on 25 May 2018.

What does the Regulation stipulate

According to the new Regulation:

- The protection of your personal has been expanded.
- Your rights as to the collection, storage, use and processing of your date have been fortified.

Your personal data at Eurobank

The Customer Information Sheet provides information on:

- The personal data we collect and from which sources.
- The reason we process your personal data and the legal purposes for processing it.
- The recipients of your personal data.
- The conditions for transferring your data to countries outside the EU.
- The length of time we may store your personal data.
- The measures we take to protect your personal data.
- Your rights and how to exercise them.

Find out more in the [Customer Information Sheet](#). It is available in hard copy at our branches.

Check out the [basics about the new General Data Protection Regulation \(GDPR\)](#).

2017 Certificates of Interest

The 2017 Certificates of Interest issued for tax purposes are available at our branches.

Get a copy now at one of our branches.

Capital Control Restrictions

The Legislative Decree on capital controls dated 18.07.2015 (Greek Government Gazette 84A), as amended and currently in force, has placed restrictions on certain e-Banking transactions.

For example, for as long as the capital controls are in effect, there are restrictions on cash advances from your credit card.

Permitted banking transactions

- International payments up to €4,000 for each natural person / legal entity every 2 months, in compliance with Greek Government Gazette 687B/31.05.2018.
- Sale and redemption of Greek and foreign mutual funds by crediting the proceeds in your Eurobank account.
- Transactions with financial instruments in the Greek capital market using balances available in your Eurobank account linked to your portfolio.
- Participation in Greek investment fund units.
- Redemption of Greek mutual funds units by crediting the redemption proceeds in your Eurobank account.
- Transfer of your units between mutual funds.

Right of Free Capital Movement

In compliance with Article 1(11f) of the Legislative Decree dated 18.07.2018, currently in force, for international payments, the funds transferred to Greek credit institutions from 20.07.2015 onwards from abroad may be transferred anew, in part or in whole, to an account held at a foreign credit institution.

For natural persons the Right of Free Capital Movement is exercised per credited account, and in the currency of that account.

For legal entities the Right of Free Capital Movement is exercised at customer level in euros.

Find out more in the Information section of your account. If there is adequate Right of Free Capital Movement in your account, you may make an international payment, up to your limit and within the daily limit of transactions you carry out through e-Banking.

Charges for international payments are not deducted from the amount of your Right.

Investments in foreign financial instruments

You may purchase foreign financial instruments using funds credited to your account after 28.06.2015, in compliance with the Right to Invest in Foreign Financial Instruments.

A necessary condition is that the amount must come from:

- An incoming international payment. Come to one of our branches for this option.
- Credit transfer from abroad due to the sale, redemption, or settlement of foreign financial instruments.
- Credit transfer from abroad due to collection of cash distributions of foreign financial instruments.

Find out more in the Information section of your account, and in the Information section of the linked account upon executing the transaction for investing in Luxembourg mutual funds.

Find out [what applies due to capital controls](#) (currently available only in Greek).