

First Quarter 2019 Results

30 May 2019

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1Q 2019 results

2019 Transformational Plan - Execution timetable



| | Action | | Timetable |
|--|---|---|-----------|
| | Boards approvals of merger agreement | ~ | February |
| Merger with Grivalia | EGMs | ~ | April |
| | EGMs Image: Completion and new shares trading Mortgage NPEs Non-Binding Offers Binding Offers Image: Closing Perimeter finalization and submission of data files to SSM – SRT ¹ application Image: Closing Mezzanine (B2 ²) Non-Binding Offers Image: Closing FPS business plan Image: Closing | ~ | May |
| | Non-Binding Offers | ✓ | January |
| €2bn mortgage NPEs | Binding Offers | ~ | May |
| securitization (Pillar) | Closing | | July |
| | Perimeter finalization and submission of data files to SSM – SRT ¹ application | ~ | March |
| €7.5bn multi-asset securitization (Cairo) | Mezzanine (B2 ²) Non-Binding Offers | ~ | May |
| | Mezzanine (B2 ²) Binding Offers | | July |
| | Closing | | November |
| | FPS business plan | ~ | March |
| Loan Servicer (FPS): | Non- Binding Offers | ~ | May |
| Selection of Strategic | Binding Offers | | July |
| | Closing | | November |
| | Corporate transformation law | | February |
| Corporate Transformation (Hive-down) | Initiate Hive-down | | June |
| (Hive-down) | Completion of Hive-down | | October |

1. Significant Risk Transfer

2. B2 mezzanine note c.20% of total mezzanine.



Highlights

Net profit¹ €27m in 1Q19

- Core pre-provision income (PPI) down 4.6% y-o-y
- NII down 3.4% y-o-y at €343m
- Commission income up 2.7% y-o-y
- Operating expenses down 2.1% and 0.6% y-o-y, in Greece & Group respectively

Asset Quality

- Negative NPE formation at €115m in 1Q19
- NPE stock down €0.2bn in 1Q19
- NPE ratio at 36.7%
- Provisions / NPEs at 53.8%

Capital²

- Total CAD at 18.2%
- CET1 at 15.7%, Fully loaded Basel III (FBL3) at 13.4%

4 Liquidity

5

- Deposits up €0.3bn q-o-q
- L/D ratio at 91.7%

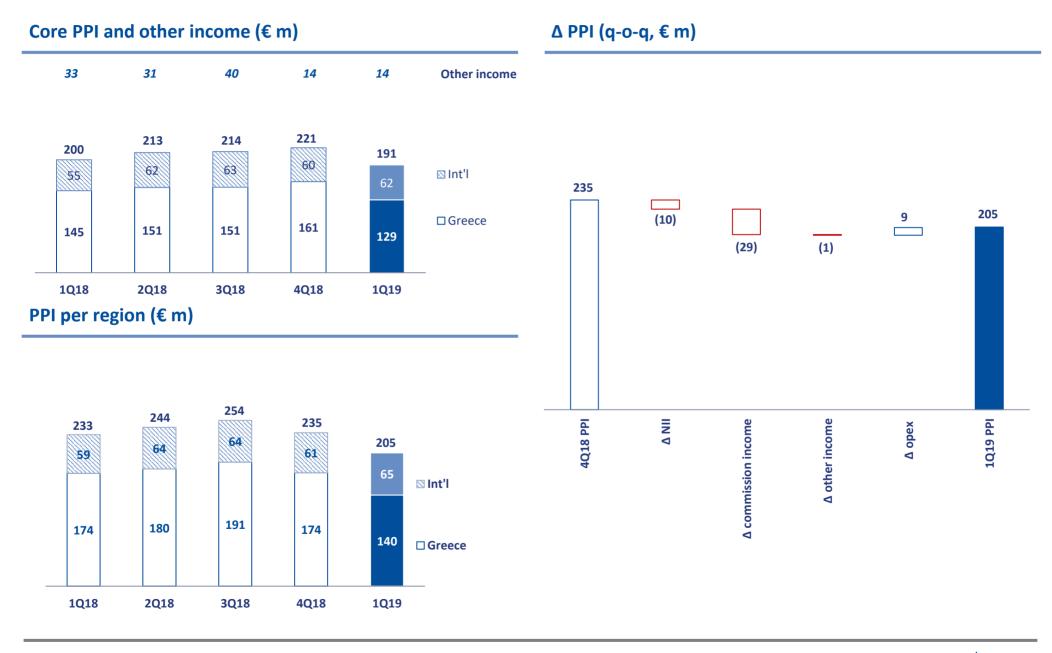
International operations

Net profit¹ €36m in 1Q19; up 7.6% y-o-y

Key financials

| €m | 1Q19 | 1Q18 Δ(%) | 1Q19 | 4Q18 Δ(%) |
|---------------------------------------|-------------------|---------------|-------------------|-------------------|
| Net interest income | 342.7 | 354.8 (3.4) | 342.7 | 353.0 (2.9) |
| Commission income | 65.8 | 64.0 2.7 | 65.8 | 94.3 (30.3) |
| Other Income | 13.8 | 32.6 (57.8) | 13.8 | 14.5 (5.0) |
| Operating income | 422.5 | 451.5 (6.5) | 422.5 | 461.8 (8.6) |
| Operating expenses | (217.6) | (218.9) (0.6) | (217.6) | (226.2) (3.8) |
| Core Pre-provision income | 190.8 | 200.0 (4.6) | 190.8 | 221.0 (13.7) |
| Pre-provision income | 204.6 | 232.6 (12.0) | 204.6 | 235.5 (13.1) |
| Loan loss provisions | (164.6) | (167.2) (1.5) | (164.6) | (167.6) (1.8) |
| Net Income after tax ¹ | 27.3 | 57.2 (52.3) | 27.3 | 29.0 (5.9) |
| Net income after tax | 19.7 | 34.5 (42.9) | 19.7 | 10.4 90.1 |
| | 1010 | | | 1010 |
| Ratios (%) | 1Q19 | 1Q18 | 1Q19 | 4Q18 |
| Net interest margin | 2.35 | 2.51 | 2.35 | 2.45 |
| Cost / income | 51.6 | 48.5 | 51.6 | 49.0 |
| Cost of risk | 1.82 | 1.86 | 1.82 | 1.86 |
| NPE | 36.7 | 41.8 | 36.7 | 37.0 |
| Provisions / NPEs | 53.8 | 56.1 | 53.8 | 53.2 |
| 90dpd | 29.0 | 33.2 | 29.0 | 29.3 |
| Provisions / 90dpd | 68.2 | 70.6 | 68.2 | 67.2 |
| CET1 | 15.7 ² | 15.1 | 15.7 ² | 16.2 ² |
| FLB3 CET1 | 13.4 ² | 12.0 | 13.4 ² | 13.4 ² |
| | 91.7 | 102.2 | 91.7 | 92.6 |
| Loans / Deposits | | | | |
| Loans / Deposits TBV per share (€) | 2.22 | 2.22 | 2.22 | 2.20 |

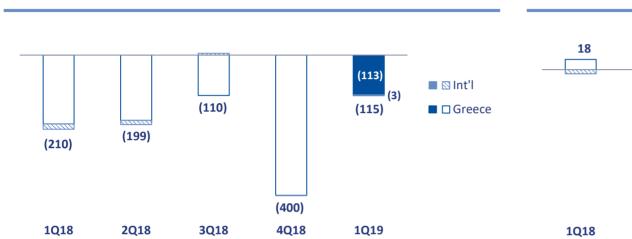




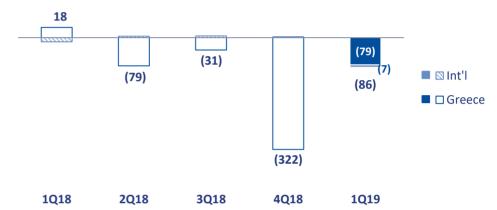
Asset quality

NPEs formation¹ (€ m)

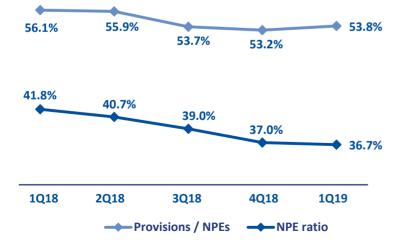




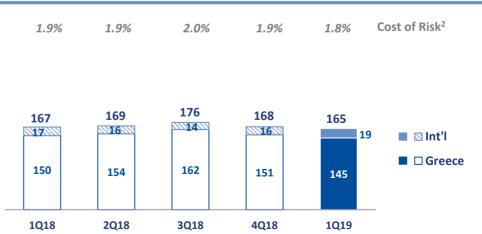
90dpd formation¹ (€ m)



NPEs ratio and Provisions / NPEs (%) Loan I

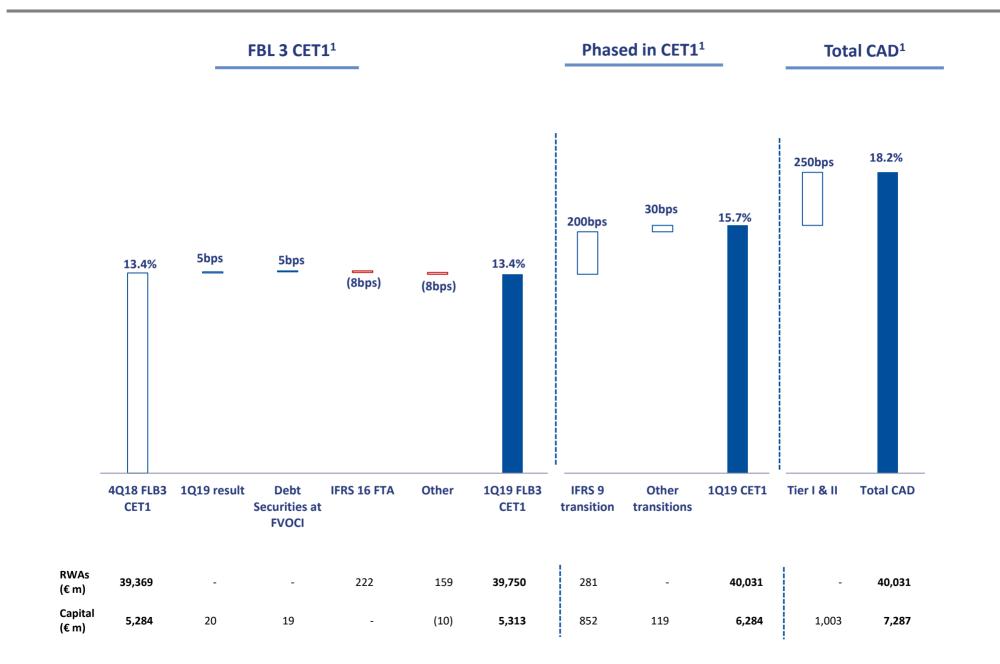


Loan loss provisions (€ m)



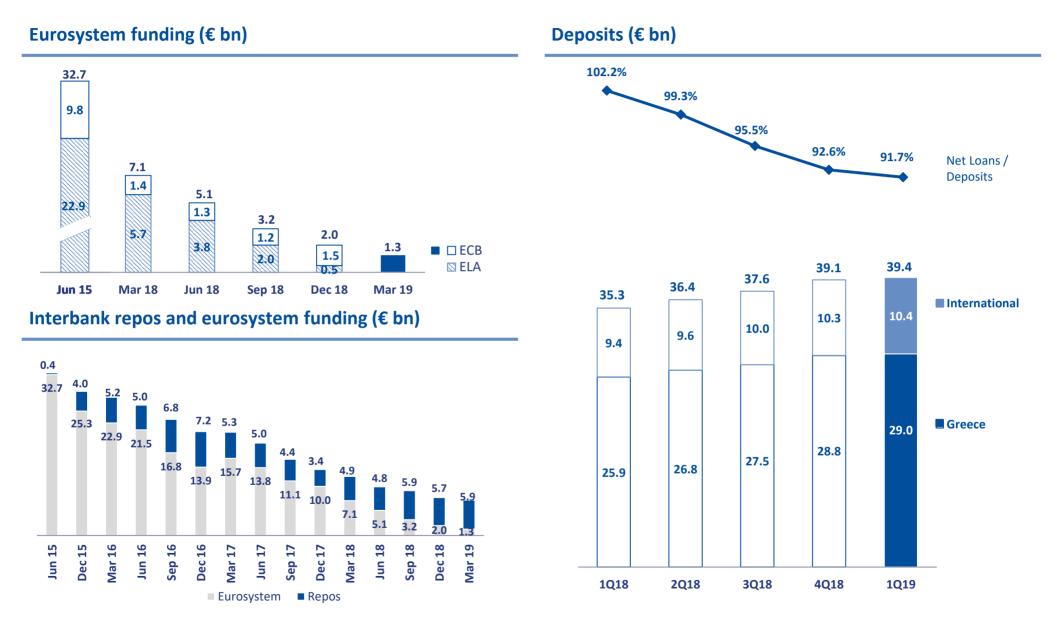
Capital position





Funding and liquidity

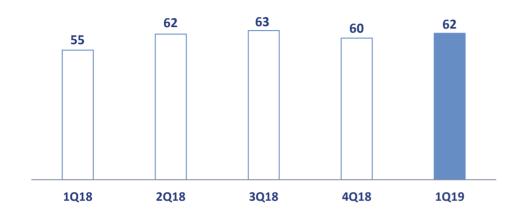




International Operations



Core PPI (€ m)

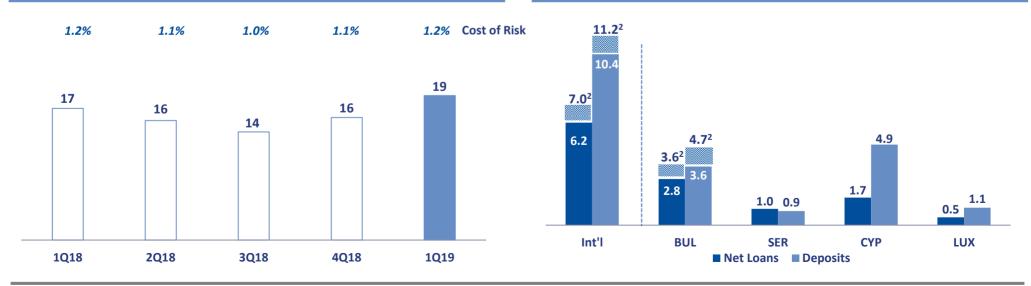


Net Profit¹ (€ m)

Net Loans and Deposits (€ bn)



Loan loss provisions (€ m)



1. Net Profit from continued operations before restructuring costs (after tax). 2. Pro-forma for Piraeus Bank Bulgaria Acquisition.



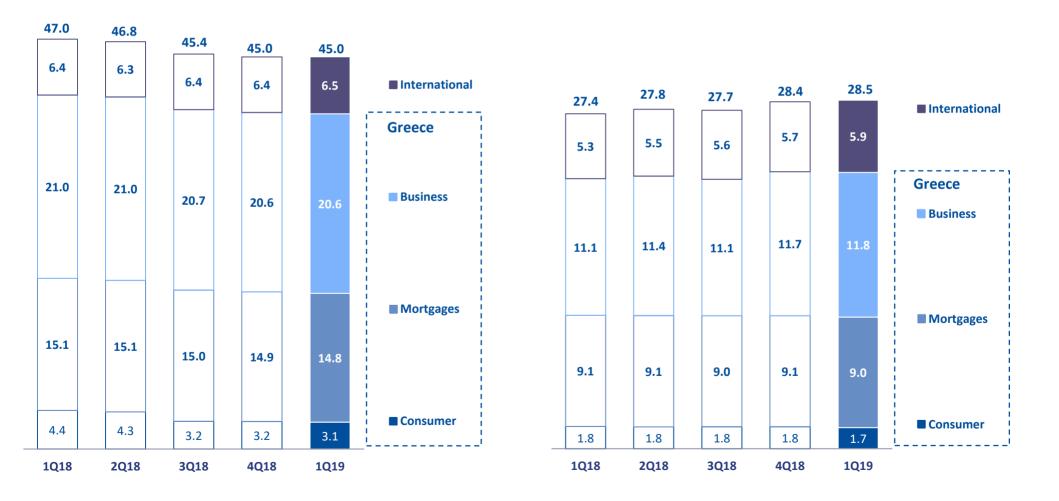
1Q 2019 results review

Loans



Gross loans (€ bn)

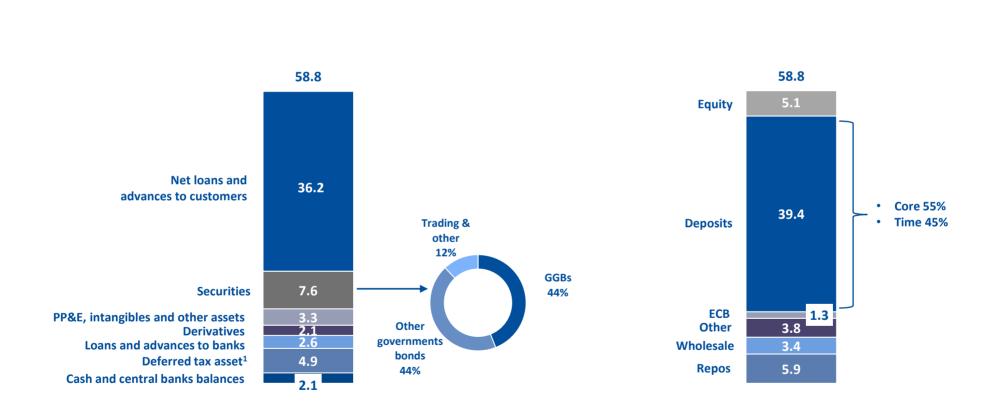
Performing loans (€ bn)





Assets (€ bn)







Lending spreads (Greece, bps)¹

| Performing | 1Q18 | 2Q18 | 3Q18 | 4Q18 | 1Q19 |
|----------------|------|-------|------|------|------|
| Corporate | 454 | 424 | 410 | 421 | 396 |
| Retail | 384 | 401 | 379 | 380 | 371 |
| Consumer | 993 | 1,022 | 997 | 965 | 967 |
| SBB | 479 | 533 | 463 | 489 | 468 |
| Mortgage | 242 | 249 | 242 | 241 | 234 |
| Total | 413 | 410 | 392 | 397 | 381 |
| | | | | | |
| Non-Performing | 1Q18 | 2Q18 | 3Q18 | 4Q18 | 1Q19 |
| Corporate | 267 | 222 | 234 | 316 | 226 |
| Retail | 268 | 273 | 250 | 231 | 242 |
| Consumer | 313 | 295 | 279 | 245 | 330 |
| SBB | 306 | 319 | 268 | 257 | 276 |
| Mortgage | 223 | 233 | 227 | 210 | 199 |
| | | | | | |

| Total | 1Q18 | 2Q18 | 3Q18 | 4Q18 | 1Q19 |
|-----------|------|------|------|------|------|
| Corporate | 378 | 343 | 340 | 381 | 332 |
| Retail | 326 | 337 | 315 | 308 | 312 |
| Consumer | 570 | 567 | 553 | 537 | 659 |
| SBB | 369 | 398 | 342 | 348 | 356 |
| Mortgage | 234 | 242 | 236 | 229 | 220 |
| Total | 345 | 339 | 324 | 335 | 320 |

Deposit spreads (Greece, bps)

| | 1Q18 | 2Q18 | 3Q18 | 4Q18 | 1Q19 |
|-----------------|------|------|------|------|------|
| Savings & Sight | (50) | (50) | (50) | (49) | (51) |
| Time | (82) | (81) | (81) | (79) | (77) |
| Total | (63) | (63) | (63) | (61) | (61) |
| 1M avg Euribor | (37) | (37) | (37) | (37) | (37) |

Net interest margin (bps)

| | 1Q18 | 2Q18 | 3Q18 | 4Q18 | 1Q19 |
|---------------|------|------|------|------|------|
| Greece | 242 | 241 | 236 | 236 | 222 |
| International | 284 | 291 | 290 | 278 | 283 |
| Group | 251 | 251 | 247 | 245 | 235 |



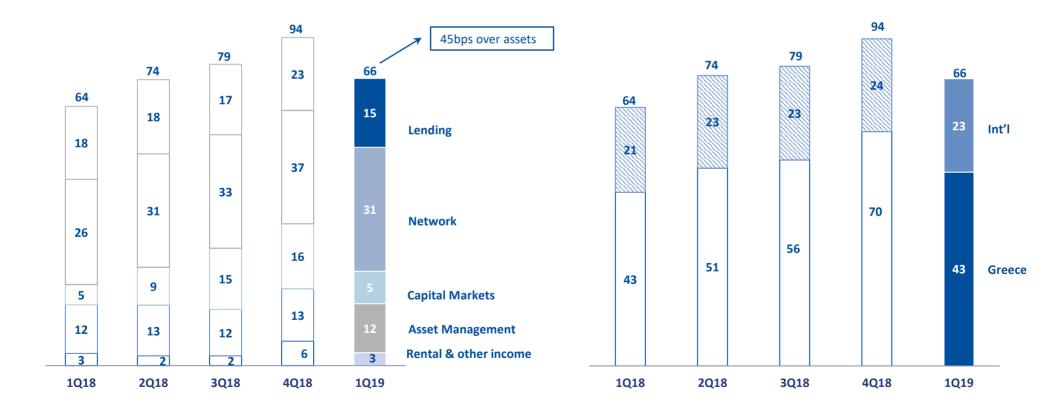
| NII breakdown (€ m) | | | | | | NII evolution (q-o-q, € m) |
|---|------------------------------|------------------------------|-----------------------------|-------------------------------------|-----------------------------|--|
| Total NII | 355 | 356 | 352 | 353 | 343 | |
| o/w Greece | 274 | 272 | 266 | 268 | 254 | |
| o/w International | 81 | 84 | 86 | 86 | 89 | |
| Loan margin | 409 | 407 | 395 | 397 | 370 | |
| Bonds & other | 58 | 57 | 64 | 50 | 65 | |
| Aoney market & Repos urosystem funding Ter II Deposit margin | (30) (22) (12) (48) | (27) (16) (15) (49) | (33) (8) (16) (51) | (26) (26) (4) (15) (49) | (27) (0) (15) (50) | 4Q18 Eurosystem Other Deposits Loans Loans Loans International International |
| | 1Q18 | 2Q18 | 3Q18 | 4Q18 | 1Q19 | Greece |

Commission income



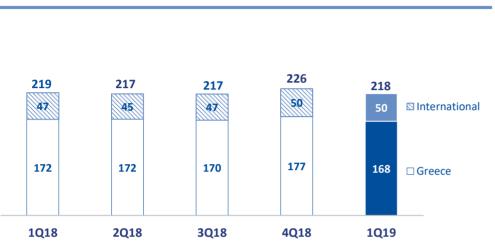
Commission income breakdown (€ m)

Commission income per region (€ m)

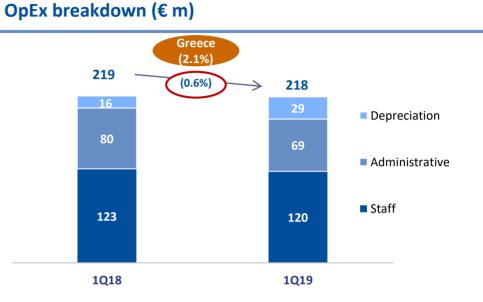


Operating expenses





OpEx per region (€ m)



Cost-to-income ratio (%)

| | 1Q18 | 2Q18 | 3Q18 | 4Q18 | 1Q19 |
|---------------|------|------|------|------|------|
| Greece | 49.7 | 48.8 | 47.2 | 50.3 | 54.5 |
| International | 44.5 | 41.5 | 42.1 | 44.8 | 43.5 |
| Group | 48.5 | 47.1 | 46.0 | 49.0 | 51.6 |

Headcount and network evolution (#)

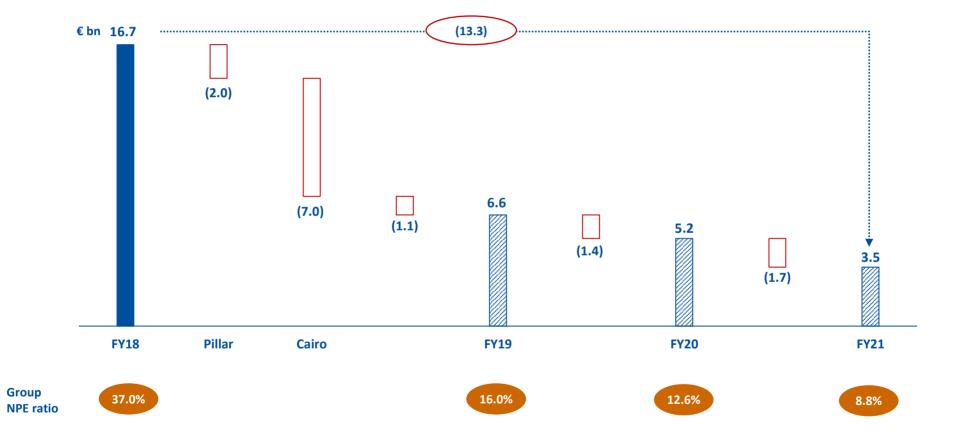




Asset Quality

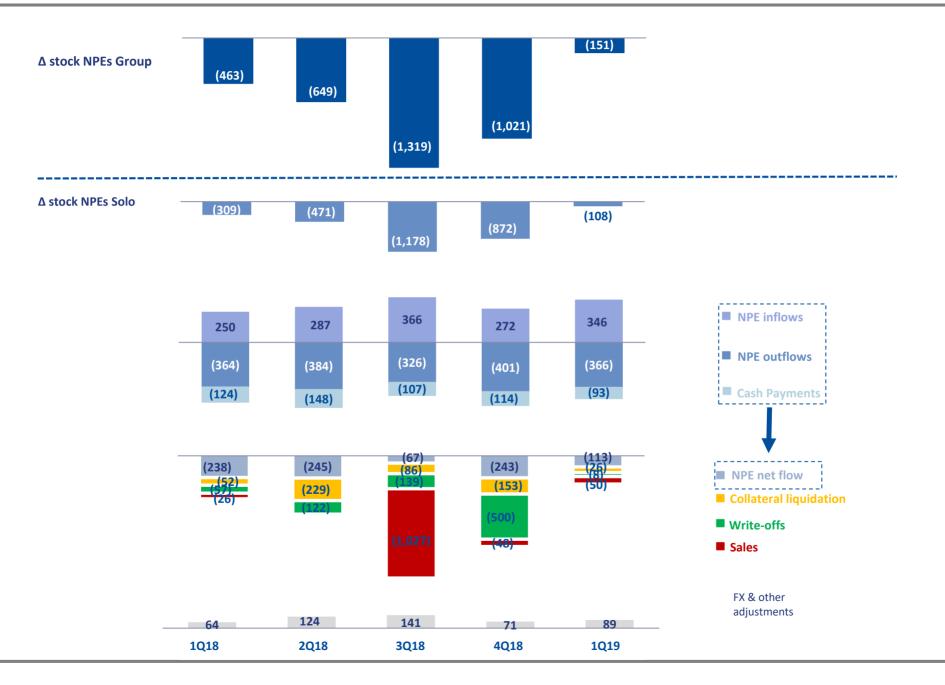
NPE reduction Acceleration plan (FY18-FY21)





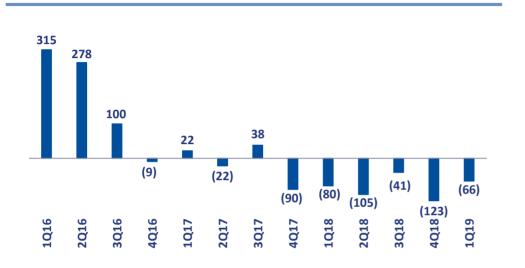
Δ stock NPEs (€m)





NPEs formation per segment (Greece)



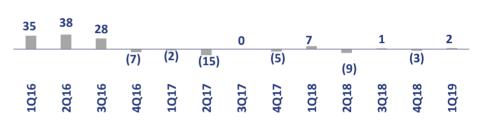


Small business (€ m)

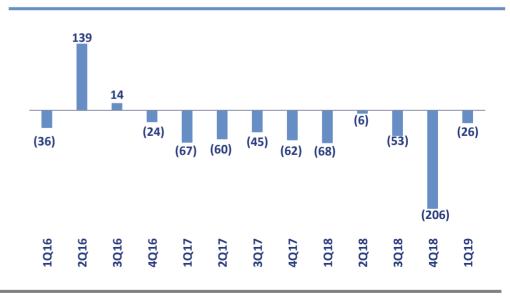
Mortgages (€ m)



Consumer (€ m)



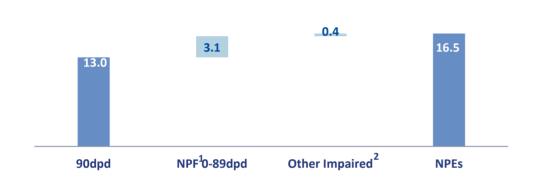
Corporate (€ m)



NPEs metrics (Group)



90dpd bridge to NPEs (€ bn)



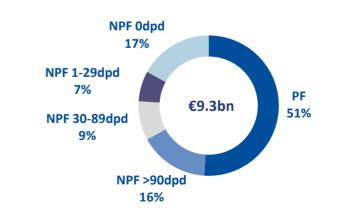
NPEs (€ bn)



NPEs per region

| | Total NPEs | NPEs ratio ⁴ | Provisions/ NPEs | Provisions & collaterals / NPEs |
|----------------|------------|-------------------------|---------------------|---------------------------------------|
| | (€ bn) | (%) | (%) | (%) |
| Consumer | 1.3 | 43.8 | 88.3 | 98 |
| Mortgages | 5.8 | 39.0 | 43.7 | 112 |
| Small Business | 3.5 | 57.3 | 51.8 | 106 |
| Total Retail | 10.6 | 44.2 | 52.0 | 102 |
| Corporate | 5.3 | 36.4 | 58.3 | 102 |
| Greece | 15.9 | 41.2 | 54.1 | 106 |
| Int'l | 0.6 | 9.9 | 46.2 | 108 |
| Total | 16.5 | 36.7 | 53.8 | 106 |

Forborne loans (%)

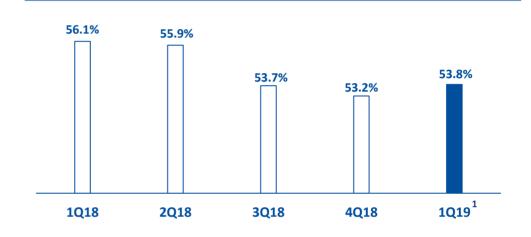




Loans' stage breakdown

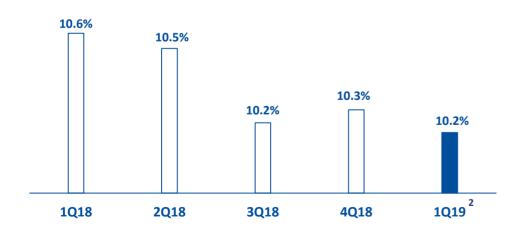
| (€ bn) | 1Q18 | 2Q18 | 3Q18 | 4Q18 | 1Q19 | Δ q-o-q |
|-------------------|------|------|------|------|------|------------|
| Stage 1 | 19.8 | 20.3 | 20.3 | 21.4 | 21.5 | 0.1 |
| Stage 2 | 7.6 | 7.4 | 7.3 | 7.0 | 7.0 | - |
| Stage 3 (NPEs) | 19.6 | 19.0 | 17.7 | 16.7 | 16.5 | (0.2) |
| Total | 47.0 | 46.7 | 45.3 | 45.0 | 45.0 | - |

Provisions stock over NPEs

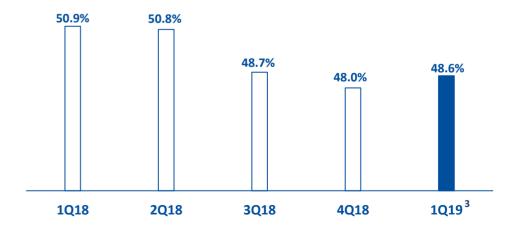


Stage 2 loans coverage

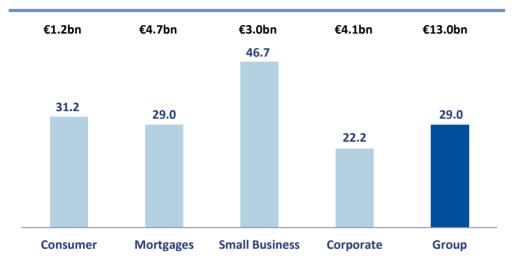




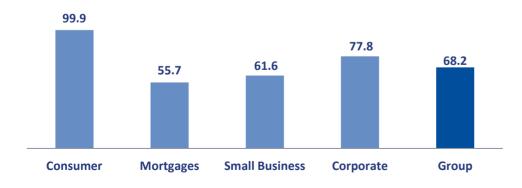
Stage 3 loans coverage (NPEs)







Provisions over 90dpd loans per segment (%)



90dpd ratio per region (%)



Provisions over 90dpd loans per region (%)

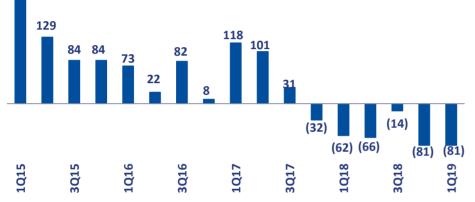
| | 1Q18 | 2Q18 | 3Q18 | 4Q18 | 1Q19 |
|---------------|------|------|------|------|------|
| Greece | 70.2 | 69.9 | 68.1 | 67.6 | 68.4 |
| International | 78.0 | 70.6 | 64.0 | 58.4 | 62.1 |
| Group | 70.6 | 70.0 | 68.0 | 67.2 | 68.2 |

90dpd formation per segment (Greece)

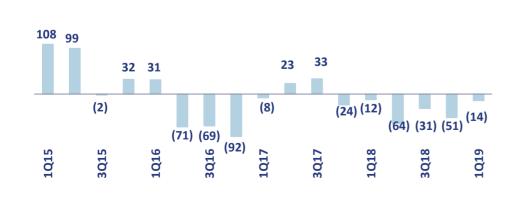




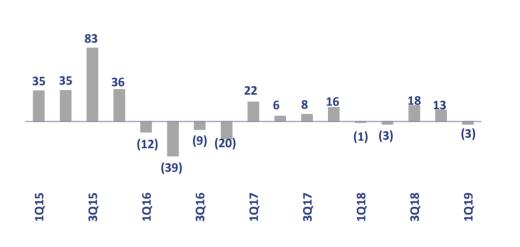
Mortgages (€ m)



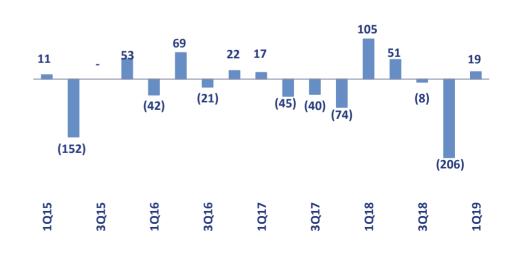
Small business (€ m)



Consumer (€ m)

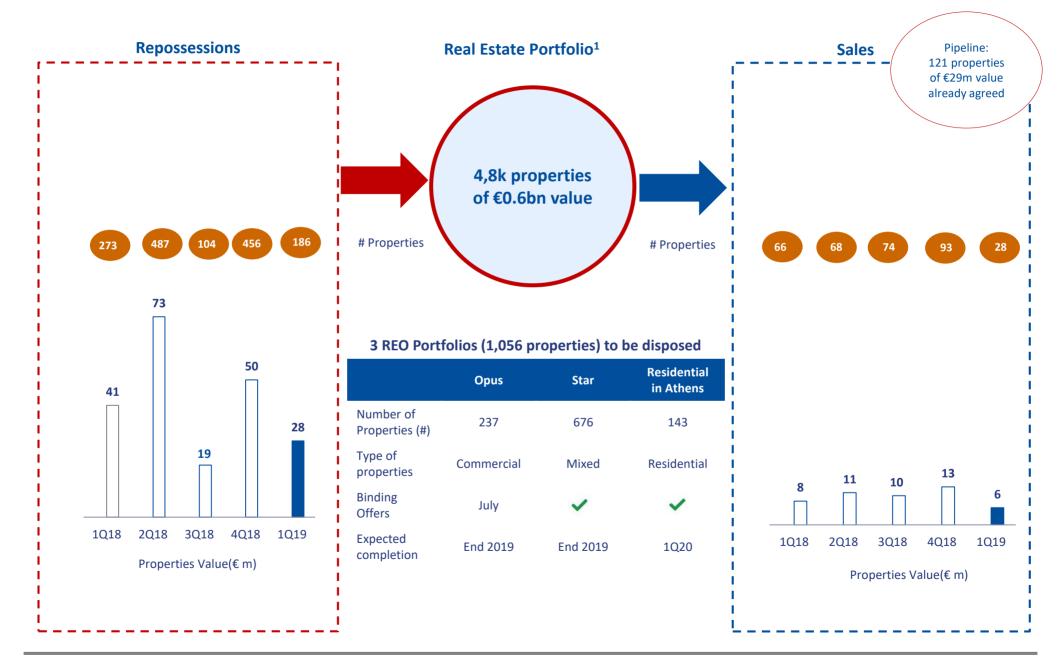


Corporate (€ m)



Repossessed Real Estate Portfolio (Greece)



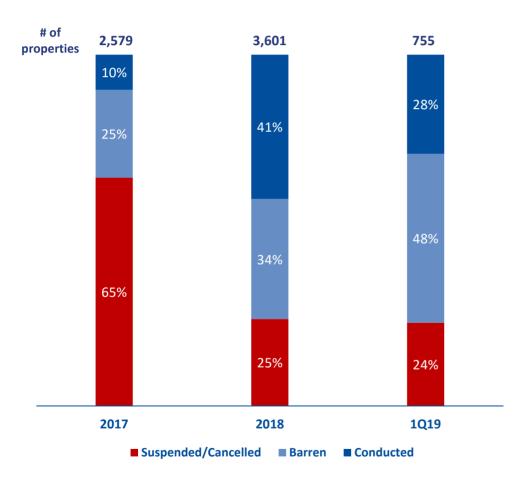


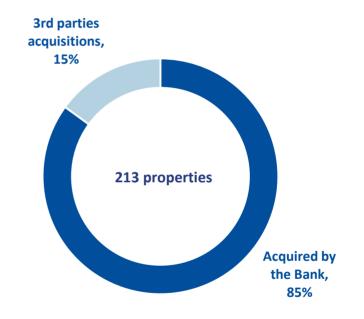
Property Auctions progress



Property auctions breakdown



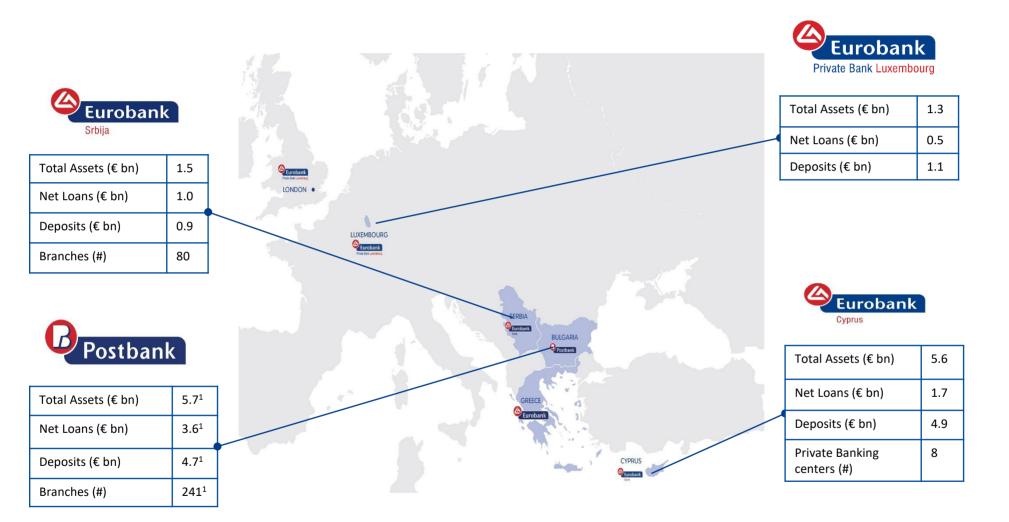






International operations





Bulgaria P&L





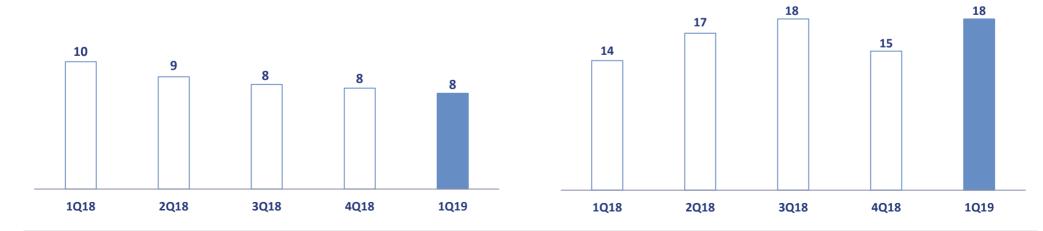


Loan loss provisions (€ m)



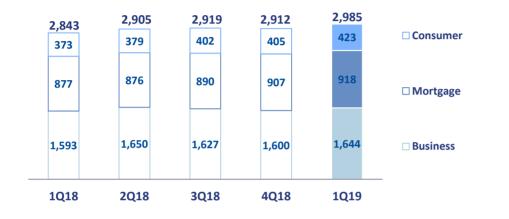


Net Profit (€ m)





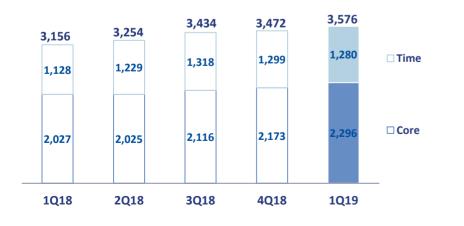
Gross Loans (€ m)



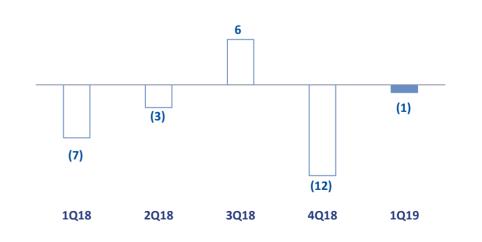
NPE ratio and Provisions / NPEs



Deposits (€ m)



NPE formation (€ m)



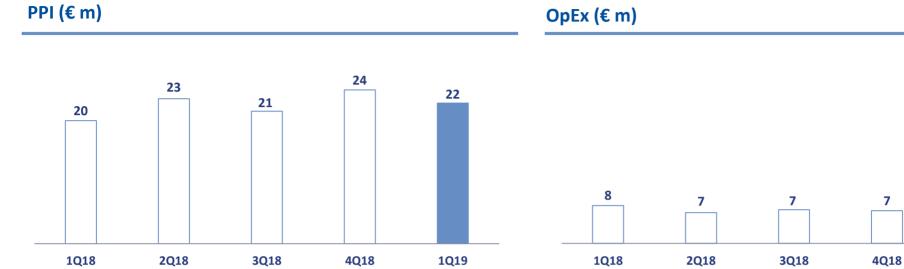
Cyprus P&L



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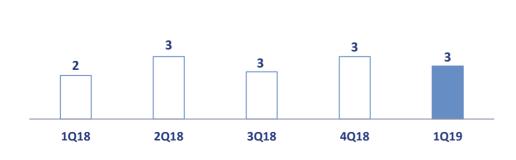
1Q19

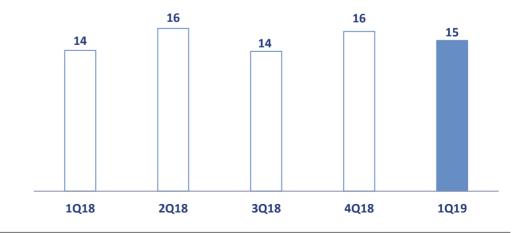
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Loan loss provisions (€ m)







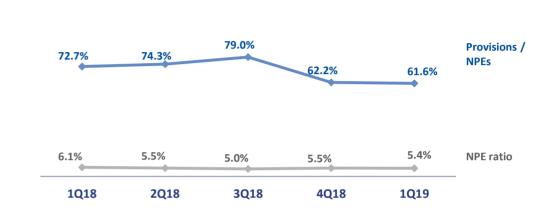
Cyprus B/S and Asset quality



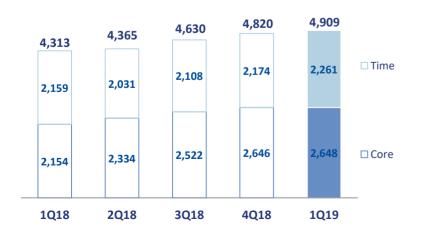


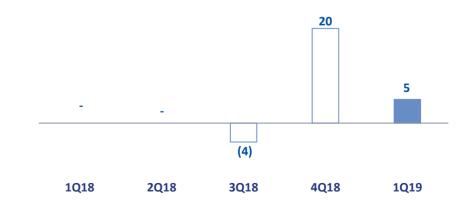
Gross Loans (€ m)





NPE formation (€ m)

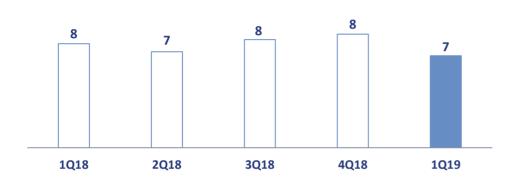




Serbia P&L

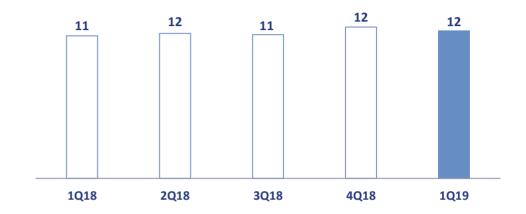






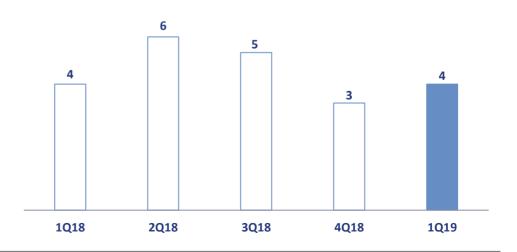
Loan loss provisions (€ m)





Net Profit (€ m)

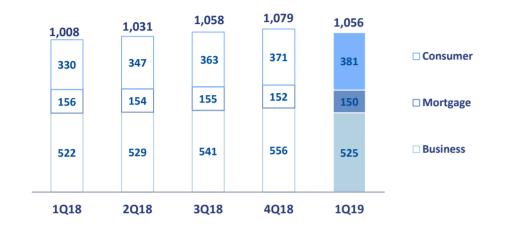




Page 34



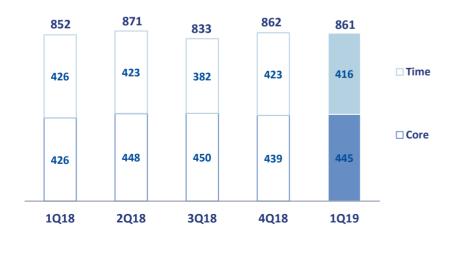
Gross Loans (€ m)



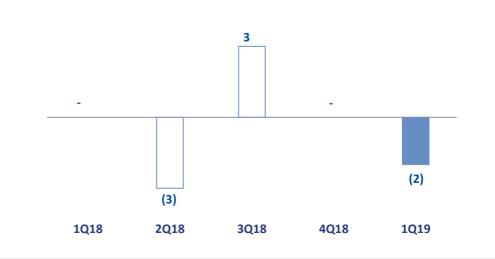
NPE ratio and Provisions / NPEs



Deposits (€ m)



NPEs formation (€ m)



Key figures – 1Q19



| | | Bulgaria | Cyprus | Serbia | Lux | Sum |
|--------------------------|------------------------------------|----------|--------|--------|-------|--------|
| | Assets | 4,167 | 5,601 | 1,470 | 1,271 | 12,509 |
| | Gross loans | 2,985 | 1,739 | 1,056 | 477 | 6,257 |
| Balance Sheet | Net loans | 2,809 | 1,681 | 1,010 | 477 | 5,977 |
| (€m) | 90dpd Loans | 257 | 61 | 59 | 1 | 378 |
| | NPE loans | 336 | 95 | 79 | 1 | 511 |
| | Deposits | 3,576 | 4,909 | 861 | 1,067 | 10,413 |
| | Core Income | 51.0 | 31.1 | 18.0 | 8.3 | 108.4 |
| | Operating Expenses | (22.2) | (9.0) | (11.7) | (4.8) | (47.7) |
| Income statement (€m) | Loan loss provisions | (7.6) | (2.8) | (2.2) | 0.0 | (12.6) |
| | Profit before tax & minorities | 20.7 | 19.5 | 4.5 | 3.7 | 48.4 |
| | Net Profit | 18.1 | 15.2 | 4.0 | 3.1 | 40.4 |
| Branches (#) | Retail | 174 | - | 80 | - | 254 |
| | Business / Private banking centers | 10 | 8 | 6 | 2 | 26 |
| Headcount (#) | | 2,410 | 376 | 1,254 | 96 | 4,136 |

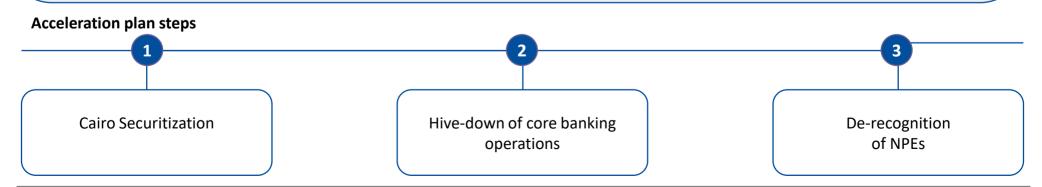


Appendix I – Acceleration Plan for NPE reduction

- The Corporate Transformation and Acceleration Plan includes:
 - The execution of the NPE reduction plan for 2019 as submitted to the SSM in September 2018
 - The securitization of circa €7bn of NPEs, the management of which reflects a non-core operation of the Bank
 - The legal separation of the core and non-core operations of the Bank through the hive-down of the core operations to a new subsidiary
 - The entry of a strategic investor into Financial Planning Services S.A. ("FPS"), the licensed 100%-owned loan servicer of Eurobank
 - The contemplated de-recognition of the non-core NPEs though the disposal to investors and distribution to shareholders of the related subordinated securitization notes

Key benefits of the Corporate Transformation and the Acceleration Plan:

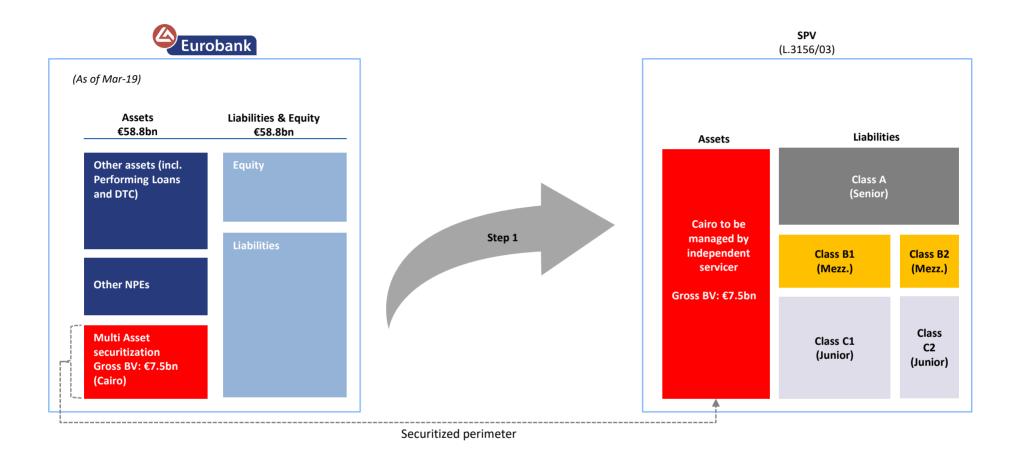
- Legal separation of the Bank will allow the management of the licensed entity (new banking subsidiary) to focus on core banking activities
- Significant balance sheet de-risking, following the contemplated/targeted de-recognition of a significant part of deep delinquency, denounced NPEs, retaining those that have better recovery and curing potential
- Accelerates reduction of NPEs, targeting an NPE ratio of c. 16% by the end of 2019, paving the way for a single digit NPE ratio by 2021
- Any loss form the contemplated/targeted de-recognition of non-core NPEs will not impact the licensed entity and as such DTC will not be triggered
- ✓ Shareholders retain most of the upside of securitization notes



Note: The Corporate Transformation and the Acceleration Plan are subject to the relevant decisions and approvals by the Board of Directors and the General Meeting of shareholders, respectively and the relevant approvals by the regulatory authorities, estimated to be received by end of 2019; Plan to be executed by the end of 2019.

Eurobank



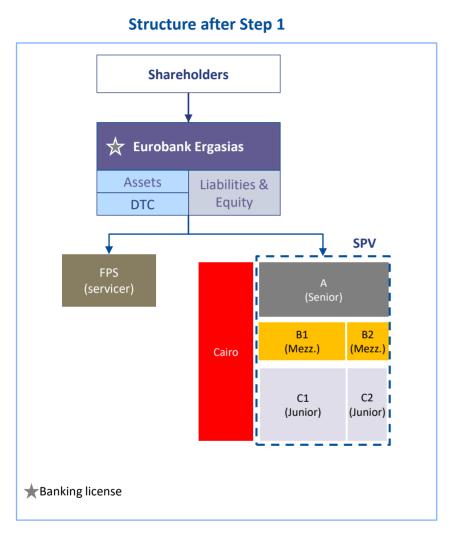


Securitized portfolio:

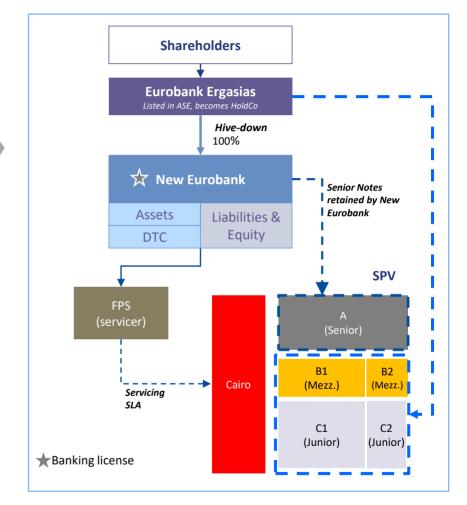
- ~35% comprised of Corporate loans and 65% of Retail loans¹
- ~75% represents denounced exposures, reducing the ratio of denounced NPEs in the remaining portfolio to ~30%
- Transaction to take place under the tax efficient Greek securitization law (Law 3156/2003)

Step 2: Hive-down of core banking operations





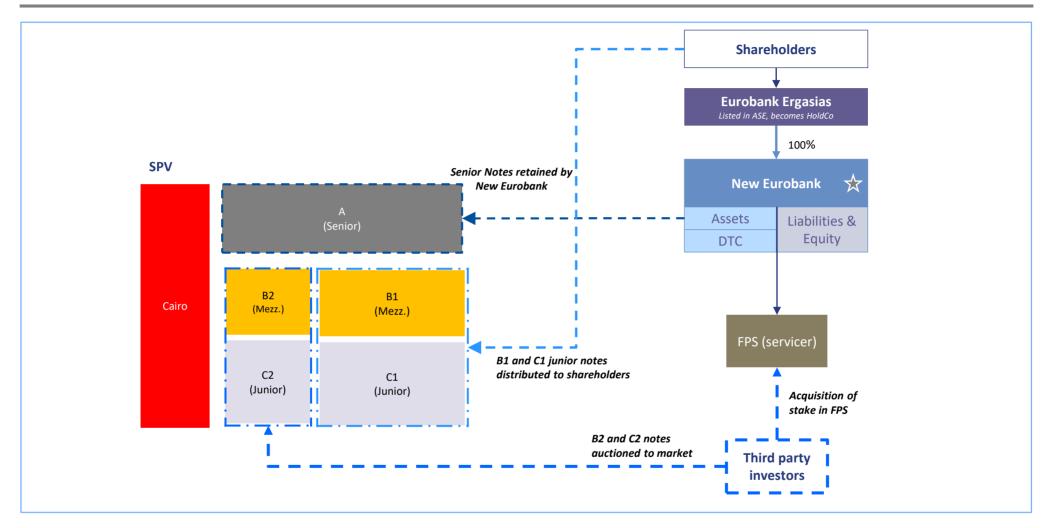
Structure after Step 2



- In Step 2, banking operations are hived down to a new banking subsidiary (Eurobank)
 - Assets and liabilities (incl. DTC) are transferred to Eurobank at book value
 - Senior notes are transferred to Eurobank, while Mezzanine and Junior notes remain with the holding company
- FPS will enter into SLAs with the SPV for the servicing of its loans and with Eurobank for the servicing of its remaining NPE portfolio

Step 2

Step 3: De-recognition of NPEs



- Potential listing and distribution of B1 Mezzanine and C1 Junior notes to Eurobank's shareholders
- Sale of B2 Mezzanine and C2 Junior notes to third party investors
- Deconsolidation of NPEs
- Transaction occurs at fair value
- Any loss will be recorded at holding company level and will not trigger DTC for Eurobank
- The CET1 impact of the contemplated de-recognition is estimated in the range of €1.2-1.4bn, based on preliminary structure and current market conditions

Eurobank



Appendix II – Supplementary information



Balance sheet – key figures

| €m | 1Q19 | 4Q18 |
|---------------------------------------|---------------------|---------------------|
| Gross customer loans | 44,976 | 44,973 |
| Provisions | (8,822) | (8,800) |
| Loans FVTPL | 60 | 59 |
| Net customer loans | 36,214 | 36,232 |
| Customer deposits | 39,424 | 39,083 |
| Eurosystem funding | 1,250 | 2,050 |
| Total equity | 5,079 | 5,031 |
| Tangible book value | 4,850 | 4,806 |
| Tangible book value / share (€) | 2.22 | 2.20 |
| Earnings per share (€) | 0.01 | 0.00 |
| Risk Weighted Assets | 40,031 ¹ | 39,863 ¹ |
| Total Assets | 58,834 | 57,984 |
| Ratios (%) | 1Q19 | 4Q18 |
| CET1 | 15.7 ¹ | 16.2 ¹ |
| Loans/Deposits | 91.7 | 92.6 |
| NPEs | 36.7 | 37.0 |
| Provisions / NPEs | 53.8 | 53.2 |
| Provisions / Gross loans | 19.6 | 19.6 |
| Headcount (#) | 13,104 | 13,162 |
| Branches and distribution network (#) | 653 | 653 |

Income statement – key figures

| €m | 1Q19 | 4Q18 |
|--|---------|---------|
| Net interest income | 342.7 | 353.0 |
| Commission income | 65.8 | 94.3 |
| Operating income | 422.5 | 461.8 |
| Operating expenses | (217.6) | (226.2) |
| Pre-provision income | 204.6 | 235.5 |
| Loan loss provisions | (164.6) | (167.6) |
| Other impairments | (6.4) | (16.6) |
| Net income before tax ² | 34.8 | 51.4 |
| Discontinued operations | (3.6) | (7.7) |
| Restructuring costs (after tax) & Tax adj. | (4.0) | (10.9) |
| Net income after tax | 19.7 | 10.4 |
| Ratios (%) | 1Q19 | 4Q18 |
| Net interest margin | 2.35 | 2.45 |
| Fee income / assets | 0.45 | 0.65 |
| Cost / income | 51.6 | 49.0 |
| Cost of risk | 1.82 | 1.86 |
| | | |

1. Pro-forma for Grivalia merger. 2. Net Profit from continued operations before restructuring costs and Tax Adjustments.

Consolidated quarterly financials



| Income Statement (€ m) | 1Q19 | 4Q18 | 3Q18 | 2Q18 | 1Q18 |
|--|---------|---------|---------|---------|---------|
| Net Interest Income | 342.7 | 353.0 | 352.0 | 355.9 | 354.8 |
| Commission income | 65.8 | 94.3 | 79.1 | 73.8 | 64.0 |
| Other Income | 13.8 | 14.5 | 40.1 | 31.3 | 32.6 |
| Operating Income | 422.5 | 461.8 | 471.2 | 461.0 | 451.5 |
| Operating Expenses | (217.6) | (226.2) | (216.7) | (217.1) | (218.9) |
| Pre-Provision Income | 204.6 | 235.5 | 254.5 | 243.9 | 232.6 |
| Loan Loss Provisions | (164.6) | (167.6) | (176.3) | (169.3) | (167.2) |
| Other impairments | (6.4) | (16.6) | 0.3 | (2.9) | (1.4) |
| Profit before tax | 34.8 | 51.4 | 80.7 | 85.9 | 76.8 |
| Net Profit before discontinued operations, restructuring costs & tax adj. ¹ | 27.3 | 29.0 | 58.8 | 55.4 | 57.2 |
| Discontinued operations | (3.6) | (7.7) | (11.4) | (49.1) | 3.2 |
| Restructuring costs (after tax) & tax adjustments | (4.0) | (10.9) | (2.3) | (5.2) | (25.9) |
| Net Profit | 19.7 | 10.4 | 45.1 | 1.1 | 34.5 |
| Balance sheet (€ m) | 1Q19 | 4Q18 | 3Q18 | 2Q18 | 1Q18 |
| Consumer Loans | 3,946 | 3,987 | 4,007 | 5,048 | 5,202 |
| Mortgages | 16,174 | 16,253 | 16,405 | 16,423 | 16,512 |
| Household Loans | 20,121 | 20,240 | 20,412 | 21,471 | 21,714 |
| Small Business Loans | 6,462 | 6,420 | 6,825 | 6,899 | 6,952 |
| Corporate Loans | 18,369 | 18,290 | 18,038 | 18,305 | 18,297 |
| Business Loans | 24,831 | 24,710 | 24,863 | 25,205 | 25,249 |
| Total Gross Loans ² | 45,036 | 45,032 | 45,355 | 46,760 | 47,046 |
| Total Deposits | 39,424 | 39,083 | 37,555 | 36,388 | 35,260 |
| Total Assets | 58,834 | 57,984 | 57,255 | 56,789 | 58,512 |

1. Net Profit from continued operations before restructuring costs (after tax) and Tax Adjustments. 2. Including Loans FVTPL.

Consolidated financials



| Income Statement (€ m) | 1Q19 | 1Q18 | ∆ у-о-у (%) |
|--|---------|---------|-------------|
| Net Interest Income | 342.7 | 354.8 | (3.4) |
| Commission income | 65.8 | 64.0 | 2.7 |
| Other Income | 13.8 | 32.6 | (57.8) |
| Operating Income | 422.5 | 451.5 | (6.5) |
| Operating Expenses | (217.6) | (218.9) | (0.6) |
| Pre-Provision Income | 204.6 | 232.6 | (12.0) |
| Loan Loss Provisions | (164.6) | (167.2) | (1.5) |
| Other impairments | (6.4) | (1.4) | - |
| Profit before tax | 34.8 | 76.8 | (54.6) |
| Net Profit before discontinued operations, restructuring costs & tax adj. 1 | 27.3 | 57.2 | (52.3) |
| Discontinued operations | (3.6) | 3.2 | - |
| Restructuring costs (after tax) & tax adjustments | (4.0) | (25.9) | - |
| Net Profit | 19.7 | 34.5 | (42.9) |

| Balance sheet (€ m) | 1Q19 | 1Q18 | Δ у-о-у (%) |
|--------------------------------|--------|--------|-------------|
| Consumer Loans | 3,946 | 5,202 | (24.1) |
| Mortgages | 16,174 | 16,512 | (2.0) |
| Household Loans | 20,121 | 21,714 | (7.3) |
| Small Business Loans | 6,462 | 6,952 | (7.0) |
| Corporate Loans | 18,369 | 18,297 | 0.4 |
| Business Loans | 24,831 | 25,249 | (1.7) |
| Total Gross Loans ² | 45,036 | 47,046 | (4.3) |
| Total Deposits | 39,424 | 35,260 | 11.8 |
| Total Assets | 58,834 | 58,512 | 0.6 |

1. Net Profit from continued operations before restructuring costs (after tax) and Tax Adjustments. 2. Including Loans FVTPL.



Appendix III – Macroeconomic update

Recent macro & market developments and FY-2019 outlook



Recent macro & market developments

- Mild recovery continued in 2018 with real GDP growth accelerating to 1.9%, from 1.5% in 2017; exports and private consumption the main drivers; 2018Q4: 1.6 YoY% and -0.1 QoQ%, from 2.1 YoY% and 1.0 QoQ% in 2018Q3
- Jobless rate stood at 18.5% in Feb-19, lower by 9.3 ppts relative to its historical high in Sep-13
- FY-2018 primary surplus at 4.4% of GDP (4.3% of GDP in EPPS terms, significantly above the respective 3.5% target); gross public debt at 181.4% of GDP
- Second Enhanced Surveillance report (Feb-19): mixed progress in reforms and privatizations; household insolvency law reform passed; decision to release the first set of policy-contingent debt measures of €970 million (SMP&ANFA rev. & step up interest rate) in April-2019
- Official cash buffer of at least EUR26.5bn, equivalent to 3 years of gross financing needs after the end of the programme or 5 years assuming that the current stock of T-bills will be rolled over
- □ 10-year GGB/Bund yield spread at 350bps (22 May 2019)
- 5-YR (€2.5bn) and 10-YR (€2.5bn) GGB issuances in Feb & Mar 2019 (2019 Financing Needs: €9.2 bn)

FY19 outlook

- According to the 2019 Stability Programme, full-year GDP growth at 2.3% for 2019; EC's Spring 2019 forecast for 2019 at 2.2%; 2019 market consensus forecast at 1.9%
- FY-19 primary surplus expected at 3.6%, above programme target of 3.5%

Greece: Key macro indicators - Realizations & forecasts

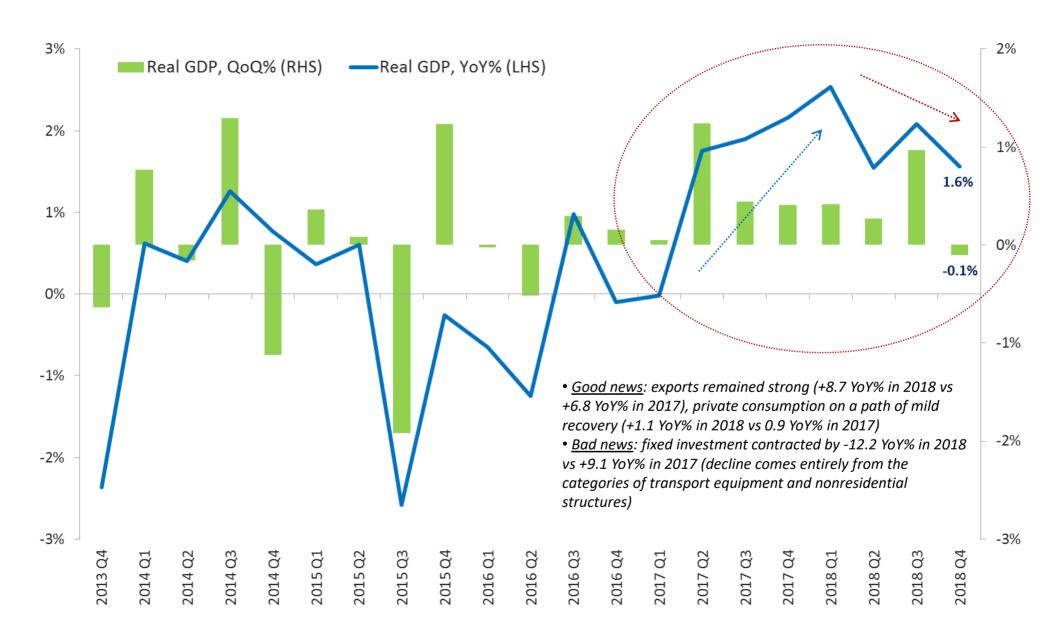


| | 2018, €bn* | 2018* | 2019** | 2020** |
|-------------------------------|------------|----------------|-------------|----------------|
| | (nominal) | Real (YoY%) | Real (YoY%) | Real (YoY%) |
| GDP | 184.7 | 1.9 | 2.2 | 2.2 |
| Private Consumption | 125.6 | 1.1 | 1.3 | 1.2 |
| Government Consumption | 35.4 | -2.5 | 3.1 | 0.4 |
| Gross Fixed Capital Formation | 20.5 | -12.2 | 10.1 | 10.8 |
| Exports | 66.7 | 8.7 | 4.7 | 4.2 |
| Imports | 67.2 | 4.2 | 5.7 | 4.1 |
| | | | | |
| GDP Deflator (YoY%) | | 0.5 | 1.1 | 1.2 |
| HICP (YoY%) | | 0.8 | 0.8 | 0.8 |
| Unemployment Rate (%) | | 19.3 | 18.2 | 16.8 |

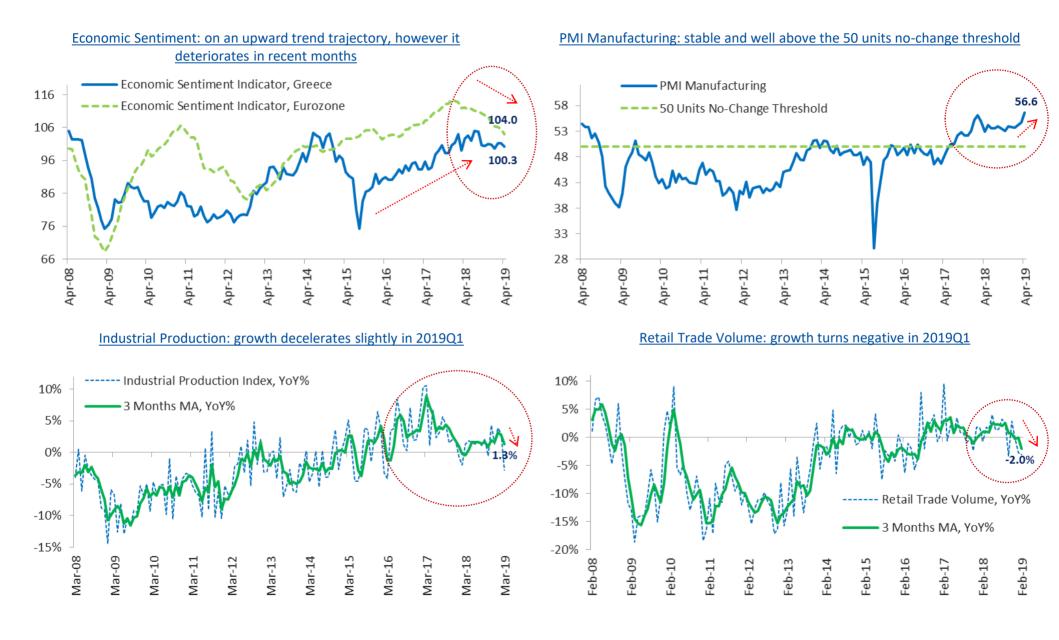
Note: 2019 Stability Programme foresees full-year GDP growth at 2.3% for 2019; real GDP growth rate consensus forecast for 2019 and 2020 at 1.9% and 1.9% respectively (source: Focus Economics, Reuters & Bloomberg average)

Exports and private consumption the main engines of growth in 2018 2018Q4: 7th quarter in a row of positive YoY growth



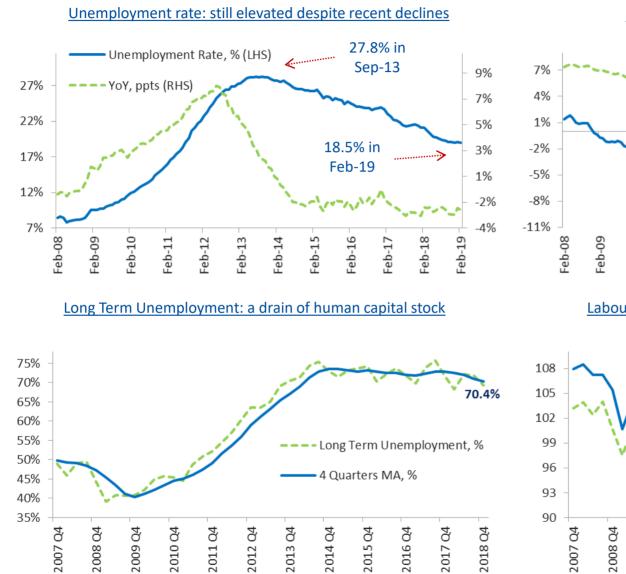




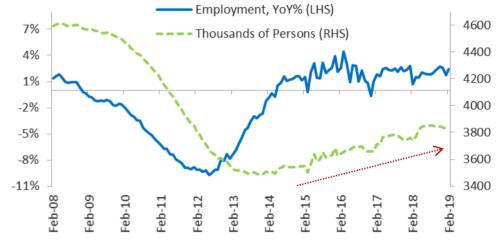


Source: ELSTAT, IOBE, IHS Markit, Eurobank Research





Employment: growth remains close to 2.0%



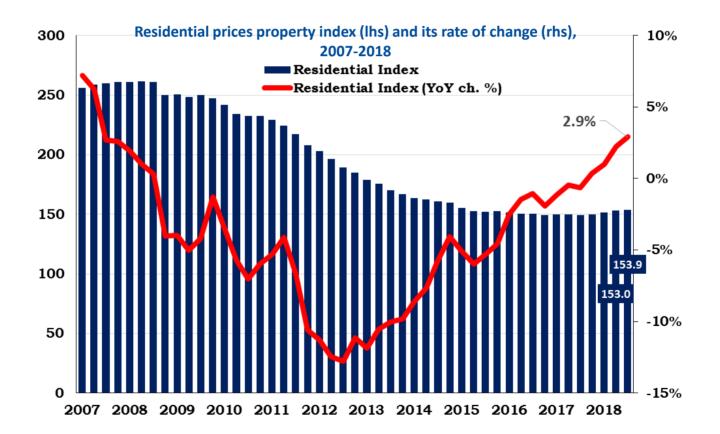
Labour Productivity Growth: stagnation continued in 2018



Real Estate prices increase in FY 2018 after a multi-year decline



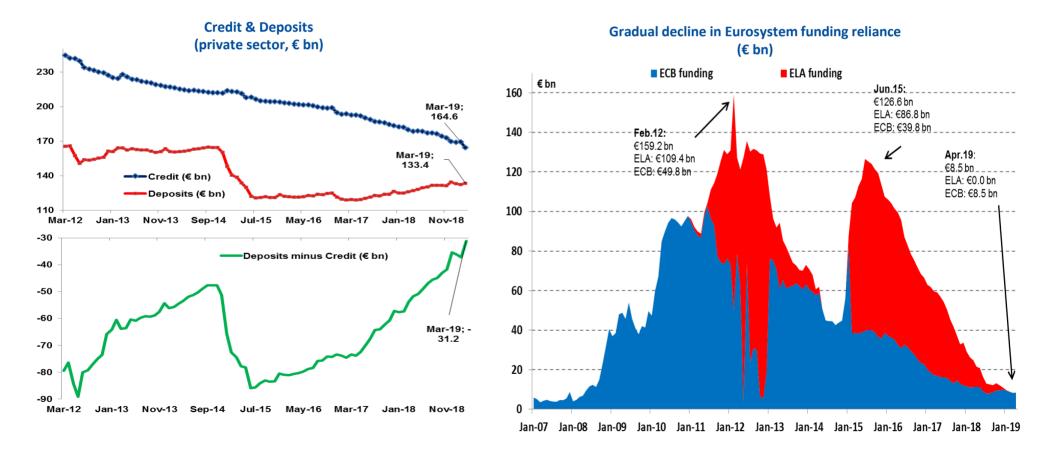
- Between Q4 2007 and Q4 2017, apartment prices declined cumulatively by 42.3 per cent
- Downward index trend mainly due to the contraction of disposable income, the increase of unemployment, limited access to credit and the excess supply of residential properties
- □ Yet, residential real estate prices increased in Q4 2018 by 2.9% YoY; recovery trends mainly due to touristic rentals demand, golden visa schemes and the pick up in economic activity



Domestic financial conditions gradually improve



- **u** Further stabilization of macro environment to facilitate return of bank deposits and relaxation of CCs
 - 1. Private-sector deposits increase by €8.1bn or 6.4% in 2018; 5.9% yoy increase in March 2019
 - 2. Cash outside the Greek banking system in March 2019 at €26.8 bn or 14.1% of GDP (vs €41.9bn or 23.2% of GDP in Apr. 2017 & 10.0% of GDP EA average)
- ELA eliminated from March 2019 onwards as a result of deposits' return, continued deleveraging, increased bank access to interbank funding (c. €24.4bn in April 2019 vs. €9.8bn in November 2015)

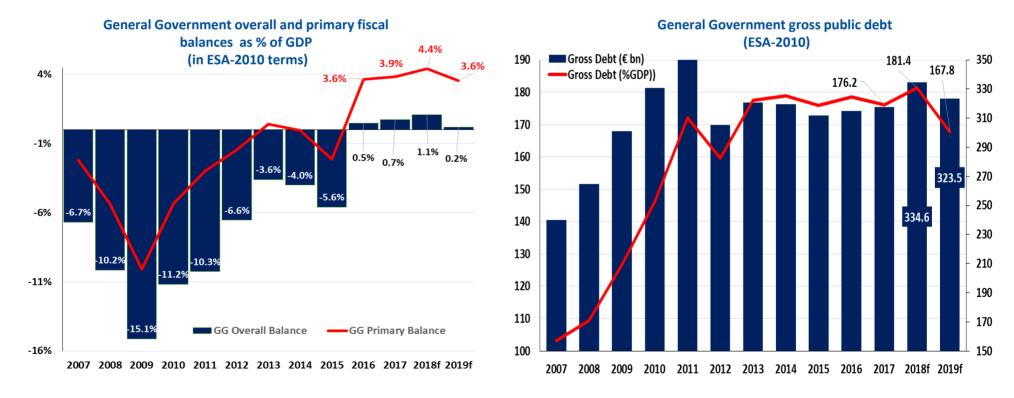


Fiscal Deficit Corrected



Primary balances targets over-performed but with a toll on growth:

- **2018** marks the 5th year in the past 6 years with a significant primary surplus in programme terms
- **ELSTAT 2019 (1st Notification)**: FY-2018 primary surplus at 4.4% of GDP (4.3% of GDP in EPPS terms, Ministry of Finance estimate) and gross public debt at 181.4% of GDP
 - ✓ 2018 public debt includes €15.8 bn for the cash buffer (GGBs issuances & 3rd Programme installments)
- 2019 Budget: FY-2019 primary surplus at 3.6% of GDP and gross public debt at 167.8% of GDP
- □ May 2019: draft Stability Programme revised upwards the 2019 primary surplus estimate to 4.1% of GDP vs an official programme target of 3.5% of GDP; the difference is considered by the government as the expected fiscal space for 2019.
- VAT cuts and a handout to pensioners decided and disbursed recently worth 1.2 bn, almost in line with the expected fiscal space. Concerns in the ESM regarding the achievement of the fiscal target.

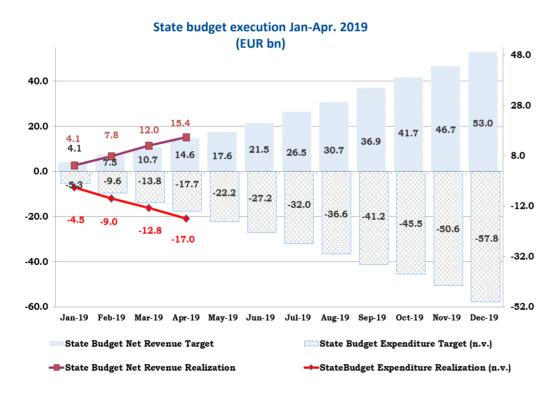


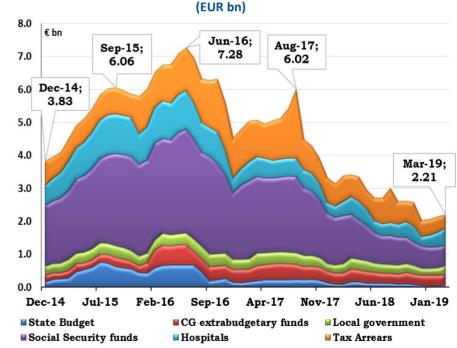
2019 Budget Execution inline with targets



Expectations for fulfilling 2019 Budget target:

- Jan.-Apr. 2019 Budget execution: primary balance stood at a surplus of €1.4 bn, ca €2.1 bn higher relative to the respective budget target.
- Stock of arrears: €2.2 bn at end of March 2019 (increased on a monthly basis by €0.1 bn), from €6.0 bn in August 2017.
- Full elimination of arrears difficult due to legal and administrative rigidities. No target for the elimination of arrears in the 2019 Budget.





General Government Arrears to the private sector Feb. 2019

Privatizations



| PRIVATISATION | STATUS | COMMENTS |
|----------------------------------|--|--|
| 14 Regional Airports Concession | Complete - EUR2,150 mn | - |
| OLP | Complete - EUR368.5 mn | - |
| Astir Palace Vouliagmeni | Complete - EUR95 mn | - |
| TRAINOSE | Complete - EUR45 mn | - |
| OTE sale of 5% | Complete - EUR284 mn | - |
| OLTH | Complete - EUR231.9 mn | - |
| EESSTY (ROSCO) | Complete - EUR22 mn | - |
| DESFA sale of 66% | Complete - EUR535 mn | HRADF receives EUR251 mn and HELPE EUR284 mn |
| AIA 20-year concession | Complete - EUR1.115 mn | - |
| | | HRADF attributes failure to investors own circumstances and |
| HELPE sale of 50.1% | Failure of tender, no binding offers submitted. | external developments. Investors cite unfavourable SPA terms. |
| | | HRADF and major shareholders to decide next steps. |
| PPC divestiture of lignite-fired | New tender has been launched with expressions of interest | New SPA reportedly foresees some 'safety valves' for investors |
| units | submitted on 15 March. Binding offers by mid-May. | without however other substantial improvements. |
| | | Bill for the dichotomy of DEPA voted in Parliament. Failure of HELPE |
| DEPA | Break-up into DEPA network and DEPA commercial pending | tender may cause delays as HELPE holds 35% of DEPA. Tender to |
| | | be reportely launched by 20 May. |
| | | According to the HRADF ADP the preparation of the tender is |
| AIA sale of 30% | Tender not launched yet | underway but press reports speak of the government considering to |
| | | renegotiate this privatisation with the institutions. |
| Egnatia motorway | 7 investment schemes eligible for binding offers phase | Authorities need to implement all agreed complementary actions |
| Lghata motorway | 7 investment schemes engible for binding oners phase | and remove impediments to the transaction. |
| 10 port authorities | Required legal amendments have been enacted | First tenders to be launched in Q1 2019 |
| Hellinikon | Tender for the casino license launched. Urban planning and | With authorities' continuous efforts, financial closing could be |
| TIEITIIKOT | environmental studies submitted to authorities for approval. | expected by end H1 2019. |
| | Tenders for Chios and Alimos marinas completed for total | |
| Marinas | considerations of EUR6.2mn and EUR177mn respectively (figures | HRADF has been granted the right for the concession and |
| IVIAI II IAS | include lump sum, annual concession fee and percentage of annual | exploitation of 17 marinas. |
| | turnover) | |
| EYATH | Under preparation | |
| EYDAP | Under preparation | |



Appendix IV – Glossary



This document contains financial data and measures as published or derived from the published consolidated financial statements which have been prepared in accordance with International Financial Reporting Standards (IFRS). Additional sources used, include information derived from internal information systems consistent with accounting policies and other financial information such as consolidated Pillar 3 report. The financial data are organized into two main reportable segments, Greece view and International Operations view.

Greece view includes the operations of Eurobank Ergasias S.A. and its Greek subsidiaries, incorporating all business activities originated from these entities, after the elimination of intercompany transactions between them.

International Operations include the operations in Bulgaria, Serbia, Cyprus and Luxembourg. Each country comprises the local bank and all local subsidiaries, incorporating all business activities originated from these entities, after the elimination of intercompany transactions between them.

Glossary – Definition of Financial measures / ratios



Commission income: The total of Net banking fee and commission income and Income from non-banking services of the reported period.

Other Income: The total of net trading income, gains less losses from investment securities and other income/ (expenses) of the reported period.

- **Core Pre-provision Income (Core PPI):** The total of net interest income, net banking fee and commission income and income from non-banking services minus the operating expenses of the reported period.
- **Pre-provision Income (PPI):** Profit from operations before impairments, provisions and restructuring costs as disclosed in the financial statements for the reported period.
- Net Interest Margin (NIM): The net interest income of the reported period, annualized and divided by the average balance of continued operations' total assets (the arithmetic average of total assets, excluding assets classified as held for sale, at the end of the reported period and at the end of the previous period.
- Loans Spread: Accrued customer interest income over matched maturity and currency libor, annualized and divided by the reported period average Gross¹Loans and Advances to Customers. The period average for Gross Loans and Advances to Customers is calculated as the weighted daily average of the customers' loan volume as derived by the Bank's systems.
- ¹Up to FY-2017 Loans spread was calculated based on Net Loans & Advances to Customers. Comparatives have been restated accordingly
- **Deposits Spread:** Accrued customer interest expense over matched maturity and currency libor, annualized and divided by the reported period average Due to Customers. The period average for Due to Customers is calculated as the daily average of the customers' deposit volume as derived by the Bank's systems.
- **Deposits Client Rate:** Accrued customer interest expense, annualized and divided by the reported period average Due to Customers. The average for Due to Customers is calculated as the daily average of the customers' deposit volume as derived by the Bank's systems.
- Fees/Assets: Calculated as the ratio of annualized Commission income divided by the average balance of continued operations' total assets (the arithmetic average of total assets, excluding assets classified as held for sale, at the end of the reported period and at the end of the previous period.

Cost to Income ratio: Total operating expenses divided by total operating income.

Cost to Average Assets: Calculated as the ratio of annualized operating expenses divided the by the average balance of continued operations' total assets for the reported period(the arithmetic average of total assets, excluding assets classified as held for sale, at the end of the reported period and at the end of the previous period.

Glossary – Definition of Financial measures / ratios



- **Cost of Risk:** Impairment losses on Loans and Advances charged in the reported period, annualized and divided by the average balance of Loans and Advances to Customers at amortized cost (the arithmetic average of Loans and Advances to Customers at amortized cost at the end of the reported period and at the end of the previous period).
- **Provisions/Gross Loans:** Impairment Allowance for Loans and Advances to Customers including impairment allowance for credit related commitments (off balance sheet items)-divided by Gross Loans and Advances to Customers at amortized cost at the end of the reported period.
- **90dpd ratio:** Gross Loans at amortized cost more than 90 days past due divided by Gross Loans and Advances to Customers at amortized cost at the end of the reported period.
- Provisions/90dpd loans: Impairment Allowance for Loans and Advances to Customers, including impairment allowance for credit related commitments (off balance sheet items) divided by Gross Loans at amortized cost more than 90 days past due at the end of the reported period.
- **90dpd formation:** Net increase/decrease of 90 days past due gross loans at amortized cost in the reported period excluding the impact of write offs, sales and other movements.
- Non Performing Exposures (NPEs): Non Performing Exposures (in compliance with EBA Guidelines) are the Group's material exposures which are more than 90 days past-due or for which the debtor is assessed as unlikely to pay its credit obligations in full without realization of collateral, regardless of the existence of any past due amount or the number of days past due. The NPEs, as reported herein, refer to the gross loans at amortized cost, except as otherwise indicated.
- **NPE ratio:** Non Performing Exposures (NPEs) at amortized cost divided by Gross Loans and Advances to Customers at amortized cost at the end of the relevant period.
- Provisions/NPEs ratio: Impairment Allowance for Loans and Advances to Customers, including impairment allowance for credit related commitments (off balance sheet items) divided by NPEs at amortized cost at the end of the reported period.
- NPE formation: Net increase/decrease of NPEs at amortized cost in the reported period excluding the impact of write offs, sales and other movements.
- Forborne: Forborne exposures (in compliance with EBA Guidelines) are debt contracts in respect of which forbearance measures have been extended. Forbearance measures consist of concessions towards a debtor facing or about to face difficulties in meeting its financial commitments ("financial difficulties").
- Forborne Non-performing Exposures (NPF): Forborne Non-performing Exposures (in compliance with EBA Guidelines) are the Bank's Forborne exposures that meet the criteria to be classified as Non-Performing.

Loans to Deposits: Loans and Advances to Customers at amortized cost divided by Due to Customers at the end of the reported period.

Glossary – Definition of Financial measures / ratios



- **Risk-weighted assets (RWAs):** Risk-weighted assets are the Group's assets and off-balance-sheet exposures, weighted according to risk factors based on Regulation (EU) No 575/2013, taking into account credit, market and operational risk.
- **Total Capital Adequacy ratio:** Total regulatory capital as defined by Regulations (EU) No 575/2013 and No 2395/2017 based on the transitional rules for the reported period, divided by total Risk Weighted Assets (RWA). The RWA are the Group's assets and off-balance-sheet exposures, weighted according to risk factors based on Regulation (EU) No 575/2013, taking into account credit, market and operational risk.
- Phased in Common Equity Tier I (CET1): Common Equity Tier I regulatory capital as defined by Regulations No 575/2013 and No2395/2017 based on the transitional rules for the reported period, divided by total Risk Weighted Assets (RWAs).
- **Fully loaded Common Equity Tier I (CET1):** Common Equity Tier I regulatory capital as defined by Regulations No 575/2013 and No 2395/2017 without the application of the relevant transitional rules, divided by total Risk Weighted Assets (RWAs).
- Earnings per share (EPS): Net profit attributable to ordinary shareholders divided by the weighted average number of ordinary shares excluding own shares.

Tangible Book Value: Total equity excluding preference shares, preferred securities and non controlling interests minus intangible assets

Tangible Book Value/Share: Tangible book value divided by outstanding number of shares as at period end excluding own shares.

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