## Consolidated Income Statement

LETTER TO STAKEHOLDERS

| Year ended 31 December  | 2022<br>€ million | 2021<br>€ million |
|---|-------------------|-------------------|
| Interest income   | 2,315             | 1,842             |
| Interest expense  | (765)             | (521)             |
| Net interest income   | 1,550             | 1,321             |
| Banking fee and commission income   | 584               | 495               |
| Banking fee and commission expense  | (135)             | (137)             |
| Net banking fee and commission income   | 449               | 358               |
| Income from non banking services  | 94                | 98                |
| Net trading income/(loss)   | 727               | (8)               |
| Gains less losses from investment securities                                  | (9)               | 101               |
| Other income/(expenses)   | 324               | 30                |
| Operating income  | 3,135             | 1,900             |
| Operating expenses  | (917)             | (876)             |
| Profit from operations before impairments, provisions and restructuring costs | 2,218             | 1,024             |
| Impairment losses relating to loans and advances to customers                 | (291)             | (490)             |
| Other impairment losses and provisions  | (108)             | (52)              |
| Restructuring costs   | (102)             | (25)              |
| Share of results of associates and joint ventures                             | 18                | 26                |
| Profit before tax   | 1,735             | 483               |
| Income tax  | (405)             | (156)             |
| Net profit  | 1,330             | 327               |
| Net profit/(loss) attributable to non controlling interests                   | 0                 | (1)               |
| Net profit attributable to shareholders                                       | 1,330             | 328               |
| Earnings per share  | €                 | €                 |
| -Basic and diluted earnings per share   | 0.36              | 0.09              |
|   |                   |                   |

## Consolidated Balance Sheet

| 31 December  | 2022<br>€ million | 2021<br>€ million |
|--|-------------------|-------------------|
| ASSETS   |                   |                   |
| Cash and balances with central banks                       | 14,994            | 13,515            |
| Due from credit institutions                               | 1,329             | 2,510             |
| Securities held for trading                                | 134               | 119               |
| Derivative financial instruments                           | 1,185             | 1,949             |
| Loans and advances to customers                            | 41,677            | 38,967            |
| Investment securities                                      | 13,261            | 11,316            |
| Investments in associates and joint ventures               | 173               | 267               |
| Property and equipment                                     | 775               | 815               |
| Investment property  | 1,410             | 1,492             |
| Intangible assets  | 297               | 269               |
| Deferred tax assets  | 4,161             | 4,422             |
| Other assets   | 1,980             | 2,065             |
| Assets of disposal groups classified as held for sale      | 84                | 146               |
| Total assets   | 81,460            | 77,852            |
| LIABILITIES  |                   |                   |
| Due to central banks                                       | 8,774             | 11,663            |
| Due to credit institutions                                 | 1,814             | 973               |
| Derivative financial instruments                           | 1,661             | 2,394             |
| Due to customers   | 57,239            | 53,168            |
| Debt securities in issue                                   | 3,552             | 2,552             |
| Other liabilities  | 1,701             | 1,358             |
| Liabilities of disposal groups classified as held for sale | 1                 | 109               |
| Total liabilities  | 74,742            | 72,217            |
| EQUITY   |                   |                   |
| Share capital  | 816               | 816               |
| Share premium <sup>(1)</sup>                               | 1,161             | 8,056             |
| Reserves and retained earnings <sup>(1)</sup>              | 4,646             | (3,333)           |
| Equity attributable to shareholders of the Company         | 6,623             | 5,539             |
| Non controlling interests                                  | 95                | 96                |
| Total equity   | 6,718             | 5,635             |
| Total equity and liabilities                               | 81,460            | 77,852            |

<sup>&</sup>lt;sup>1.</sup> The comparative information has been adjusted due to change in the presentation of treasury shares (note 37 of the Consolidated Financial Statements for the year ended 31 December 2022).

Annual Report 2022 Business & Sustainability