

PRESS RELEASE

Eurobank | Triple distinction as Best Bank in Greece for 2022

Eurobank was named **Best Bank in Greece for 2022** three times this year by three internationally renowned magazines: *The Banker*, *Global Finance* and *Euromoney*.



This year's **triple distinction** has a certain gravitas as it coincides with a period of successive crises and strong challenges for the global financial industry. The winners are the banks with a proven track record of supporting customers, exhibiting flexibility and contributing to effectively strengthening the economy. These three major distinctions acknowledge **Eurobank's** consistent commitment to provide optimal services and innovative solutions to the customers, households and companies that place their trust in it. They also highlight the Bank's consistency in implementing a concrete growth and transformation plan, focused on innovation and sustainability.

Eurobank's award by the *Financial Times' The Banker* as **Best Bank in Greece for 2022** is the **third (3rd)** distinction that Eurobank has received this year. The award was accepted by **Eurobank's General Manager of Marketing and Corporate Communications**, Mr Michael Vlastarakis, at a special event in London on Thursday 1 December 1, 2022.

The assessment took into account the Bank's **strong financial results, the steady improvement in the Bank's key indicators, the sale of a majority stake in the payment and card acquiring business** (i.e.: transfer of 80% of Cardlink One's shares to Worldline, with Eurobank retaining 20%, following the spin-off of the Bank's payment acceptance and clearing business to Cardlink One), as well as **the Bank's diversified revenue stream** also due to the Group's strong international presence. The Bank's major transformation towards **EUROBANK 2030** and the introduction of the innovative **Phygital model**, combining strong technological infrastructure and the human factor for simple, fast, personalised and secure 24/7 services, were also taken into consideration. In addition, the **Digital Safe Box**, the integrated transaction and service environment that reduces bureaucracy and accelerates transparent and flexible customer service through all available digital channels, was also considered. It is telling that, from **January 2021 to June 2022**, customers acquired more than **50,000** new products through the **Digital Safe Box**.

Last July, Eurobank was named **Best Bank in Greece** at the **Awards for Excellence 2022** by internationally renowned *Euromoney* magazine. The assessment took into account the Bank's overall financial performance, as well as its strategy and initiatives for achieving sustainable growth. In May 2022, Eurobank was awarded as **Best Bank in Greece for 2022** by prestigious *Global Finance* magazine, honouring the Bank's consistency in supporting its customers and offering them modern, innovative solutions, in line with their ever-evolving needs. _