Information on the processing of personal data of shareholders and other related to them persons of Eurobank S.A. pursuant to Regulation (EU) 2016/679 and the relevant Greek and EU legislation

With the present document the company under the name "Eurobank S.A." (hereinafter referred to as "**Eurobank**"), having its registered offices in Athens, 8 Othonos Str., 105 57, registered at the General Commercial Registry with GCR No154558160000 , would like to inform you, under its capacity as data controller, pursuant to Regulation (EU) 2016/679 (hereinafter referred to as "**the Regulation**"), Law 4624/2019 and further provisions of the relevant Greek and EU legislation on personal data protection, on the processing of your personal data. The term "you" for the purposes of this Information refers indicatively to Eurobank's' shareholders, ex-shareholders, persons with voting power or/and persons exercising rights deriving from Eurobank's ' shares, proxies, representatives of the above and/or third persons in general who are related to the abovementioned. Notices that are more specific may supplement this Information.

1. What personal data does Eurobank collect and from which sources?

The necessary personal data collected by Eurobank may indicatively be the following and not all of them necessarily concern you. It is hereby explicitly clarified, that the number and categories of personal data that Eurobank collects depends on the capacity of the data subject; their provision is a required precondition for servicing the shareholder relationship.

a. Identification data: name and surname, father's name, mother's name, Identity Card or other equivalent document, passport, Tax Identification Number, Social Security Number, citizenship, profession, etc.

b. Contact information: postal address, email address, fixed telephone number, mobile telephone number etc.

c. Number and type of shares/ voting rights/ rights deriving from the shares.

d. Investor Share Code and Securities account number in the Dematirialized Securities System (DSS), participants of the Securities Account or any other intermediary.

e. As regards those with voting rights, representatives of legal entities, shareholders' representatives (including representatives of those deriving rights from the shares), Eurobank collects data regarding the capacity under which you have or exercise your voting right and relevant supporting documentation. Such data may indicate conflict of interest among the representatives.

f. Correspondence and communication data in general as well as data deriving from documentation you submit to Eurobank.

g. Data deriving throughout the shareholder relationship and the exercise of the relevant rights deriving from said relationship, such as indicatively the percentage and type of participation, your transactional activity with regard to the shares.

h. Data in the framework of your participation in the general meeting remotely via teleconference, such as indicatively (and in addition to the aforementioned) data form your active participation to the general meeting, sound data etc.

The aforementioned data are either collected directly from you or from third persons acting on your behalf, persons related to you, the company under the name "Euronext Securities Athens SA (AthexCSD)" or from other companies providing teleconference services.

Pursuant to the Regulation personal data must be updated and accurate.

2. For which purposes does Eurobank collect your personal data and under what legal bases does

it process them?

Eurobank processes your personal data required each time:

A. To service your relationship as shareholder (article 6 para 1b of the Regulation)

Said processing of the data described under section 1 above serves purposes such as:

a. Your identification.
b. The communication with you.
c. Verifying the eligibility and legality of exercising your rights as Eurobank's shareholders and/or persons with voting right, pursuant to the relevant legislation and regulatory framework on limited liability companies and/or companies with shares or securities that are admitted to trading on a regulated or organized market as well as pursuant to the statute (indicatively: participation in general meetings, exercise of the voting right during these meetings, drawing up a shareholders' list, keeping minutes of the meetings and records of the general meetings' decisions etc.).
d. The fulfilment of Eurobank's obligations towards you as shareholders or as persons with voting right (i.e. dividend distribution).
e. The response to your requests or queries.

Said processing (point A. above) serves also the compliance of Eurobank with its legal obligations (point B. below) as well as its or a third party's legal interests (point C. below).

B.To comply with its legal obligations (article 6 para 1c of the Regulation)

The processing of the data described under section 1 above serves purposes such as:

a. The service of you relationship as a shareholder as well as Eurobank's compliance with obligations imposed by the relevant legal, regulatory, and supervisory framework in force, international agreements as well as decisions issued by authorities (public, supervisory, independent, prosecution etc.) or courts (regular or arbitrary). It is hereby explicitly clarified that the legal, regulatory and supervisory framework in force as well as authorities' or courts' decisions impose in certain cases the obligation for Eurobank to provide data and cooperate with several authorities/bodies within the framework of requests they have submitted.

b. Keeping historic records setting out Eurobank's shareholders.

c. Protecting persons and property.

Said processing (point B. above) serves also Eurobank's or a third party's legal interests (point C. below).

C. To protect Eurobank's or a third party's (such as indicatively companies of Eurobank Group, cooperating companies etc.) legal interests (article 6 para 1f of the Regulation)

Additionally, the processing of personal data described under section 1 above serves purposes, such as indicatively the establishment, exercise and defense of legal claims, the security and safety of Eurobank information systems, facilities and assets in general, the carrying out of analyses and statistics, preserving its reputation, the deterrence of criminal acts or frauds against Eurobank or a third party, the promotion of its activity and corporate profile, keeping records, its compliance with obligations arising from contracts with third parties such as cooperating companies etc..

D. Upon your consent (article 6 para 1a of the Regulation)

In case we have asked and received your consent, especially when the processing cannot be established on any of the abovementioned (2.A. – 2.C.) legal bases, the processing of your data under section 1 is based on your consent (see in particular the below mentioned case regarding the data transfer outside the EEA under 4.c.i.). In such cases, you have the right to withdraw your consent at any time. Please see below under section 7 how you can withdraw your consent; where relevant, we

will also inform you on specific ways to withdraw your consent depending on the way you consented. The processing based on your consent prior to its withdrawal remains unaffected.

E. Automated decision-making including profiling

Eurobank does not carry out solely automated individual decision-making. In case Eurobank decides in the future to carry out automated individual decision-making, including profiling, that produces legal effects or significantly affects you in a similar way, you will be provided with a specific notice and, where required, you will be asked for your consent.

3. Who are the recipients of your data?

Recipients of your data may indicatively be the following:

a. Eurobank's competent employees and members of the administration within the framework of their duties
b. Lawyers, law firms, bailiffs, notaries, experts, chartered accountants/auditors, and consulting services providers (such as financial consultants etc.).

c. Companies responsible for storage, filing, management and destruction of files, records and data, internet application services providers, teleconference services providers, telecommunication services providers, internet hosting services providers cloud services providers, information society services providers and mail services providers.

d. The company "Euronext Securities Athens SA (AthexCSD)".

   Note here that in addition to its other duties (providing registry, settlement and DSS management services, as well as Issuer Agent services etc.) "Euronext Securities Athens SA (AthexCSD) provides Eurobank with a digital platform to carry out remote general meetings in real time through teleconference using ZOOM, provided by Zoom Video Communications Inc.

e. Any other (excluding the aforementioned) companies providing teleconference services.

f. Supervisory, independent, judicial, prosecution, police, tax, public/administrative or/and any other authorities (such as the Hellenic Capital Market Commission, the Bank of Greece, the Ministry of Development and Investments etc.), authorized mediators and mediation centers, arbitration tribunals and alternative dispute resolution entities.

g. Other shareholders, persons with voting rights, representatives of legal entities, shareholders' representatives (including representatives of those deriving rights from the shares) as well as those playing a key role and being in charge of carrying out Eurobank's general meetings.

h. Any third persons that submit a request to Eurobank in order to receive information, pursuant to the law.

For the personal data processing of the abovementioned recipients that act as controllers, we advise you to consult their personal data notices.

4. Is Eurobank entitled to transfer your data to third countries (outside the EEA)?

Eurobank may transfer your personal data to third countries or international organizations outside the European Economic Area (EEA) under the following circumstances:

a) If the Commission decides that the third country, territory or one or more specified sectors within that third country or an international organization ensures an adequate level of protection; or

b) If appropriate safeguards for data processing have been provided, according to the law.

c) In the absence of the abovementioned circumstances, a transfer may take place if a derogation as provided for by the relevant legislation is met, including indicatively the following:

i. You have explicitly provided your consent to Eurobank;
ii. The transfer is necessary for important reasons of public interest, or
iii. The transfer is necessary for the establishment, exercise or defense of legal claims.

5. For how long will Eurobank store your personal data?

Personal data will be kept for the time necessary for the fulfillment of their processing purpose, otherwise for the time required by relevant the legal and/or regulatory framework or the time necessary for the exercise of claims or defense of rights and legitimate interests, explicitly including herein the obligation of keeping historic records.

6. What are your rights with regard to the protection of your personal data?

You have the following rights to the extent they can be implemented:

a. Ta demand to know the categories of your personal data that we store and process, where they come from, the purposes of their processing, the categories of their recipients, their storage period as well as your relevant rights (right of access).
b. To demand the rectification or/and amendment to your data so that they are complete and accurate (right to rectification) by providing any necessary document justifying the need for rectification.
c. To ask for a restriction of the processing of your personal data (right to restriction of processing).
d. To object to the processing of your personal data (right to object).
e. To obtain the erasure of your personal data (right to erasure), under certain circumstances, such as in cases when the data are no longer necessary, you have withdrawn your consent or your data have been unlawfully processed etc.
f. To ask for the transfer of your data kept by Eurobank to another controller (right to data portability).
g. To withdraw your consent at any time. The legality of the processing based on your consent before its withdrawal remains unaffected and you can consent again to the processing.
h. **Right to complain to the Data Protection Authority**: You have the right to lodge a complaint with the Hellenic Data Protection Authority (1-3 Kifisias Ave., 11523 Athens, tel.: +30 2106475600) in case you consider that your rights are in any way violated. For the Authority's competence as well as the way to lodge a complaint you can find detailed information on its website (www.dpa.gr – Individuals – Complaint to the Hellenic DPA).

Please note the following as regards your abovementioned rights:

- Eurobank preserves in any case the right to deny your request for restriction of processing of your data or their deletion, in case their processing or storage is necessary for the exercise of your rights as shareholders and/or persons with voting power, the representation of legal entities, the representation of shareholders' (including the representation of those deriving rights from the shares) or the fulfillment of Eurobank's obligations towards you as shareholders and/or persons with voting power, as well as for the establishment, exercise or defense of Eurobank legitimate rights or its compliance with its legal obligations.
- ii. Eurobank has also the right to deny your request for data erasure to the extent that some of these data are not erased but kept for its records as described under point 2.B.b above.
- The exercise of these rights is valid for the future and does not affect any previous data processing.

7. How can you exercise your rights under 6 above?

For the exercise of your rights described in the previous section explicitly including you right to withdraw your consent you may contact in writing the Investor Information & Control Services Division, Panagouli & Siniosoglou, Building E, 14234 Nea Ionia, Greece or by sending

an email to investorsinfo@eurobank.gr. In this framework and in order to facilitate your request's examination, you are kindly asked to specify which of your right(s) you are exercising. Eurobank will use its best endeavors to address your request within thirty (30) days of its receipt. The abovementioned period may be prolonged for sixty (60) more
days, if deemed necessary, at Eurobank absolute discretion, taking into consideration the complexity of the issue and the number of requests. Eurobank shall inform you within thirty (30) days of the request's receipt in any case of prolongation of the abovementioned period. The abovementioned service is provided by Eurobank free of charge. However, in case the requests manifestly lack of foundation and/or are excessive and repeated, Eurobank may, after informing you, impose a reasonable fee or refuse to address your request(s).

8. Data Protection Officer

You may contact the Data Protection Officer for any matter regarding the processing of your personal data at the address 8 Othonos Str., 10557 Athens or by sending an email todpo@eurobank.gr.

9. How does Eurobank protect your personal data?

Eurobank implements appropriate organizational and technical measures to ensure the security and confidentiality of your personal data and their protection from accidental or unlawful destruction, loss, alteration, prohibited transmission, dissemination or access and any other form of unlawful processing.

10. Amendments of this Information

The present notice may be periodically amended so that it is always compliant with the legal requirements and the actual data processing taking place. In case there are significant important amendments, you will be notified accordingly by any appropriate means, indicatively by a relevant notification on the website www.eurobank.gr. It is recommended that you regularly check the website www.eurobank.gr where this notice is available in order to be informed on its most recent / updated version.

The present notice was updated on 12 December 2025 and is available: a. online at Eurobank's website (www.eurobank.gr), b. in printed format at the Investor Information & Control Services Division, Panagouli & Siniosoglou, Building E, 14234 Nea Ionia, Greece and c. in printed format at Eurobank's general meetings that are held with the shareholder's physical presence.