

## **Key Information Document**

**Purpose:** This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

Product	
Product name:	Twin Win Capital Protected Note on Gold Price Index (EUR)
Product Manufacturer/Issuer:	Eurobank S.A. ("Bank") www.eurobank.gr, 8 Othonos street, 10557, Athens, Greece tel. +30 210 3337000
Product identifier:	XS2611729331
Competent Regulatory Authority:	Authorized by Bank of Greece www.bankofgreece.gr and regulated by the Hellenic Capital Markets Commission <a href="https://www.hcmc.gr">www.hcmc.gr</a>
Date of production:	18/04/2023

You are about to purchase a product that is not simple and may be difficult to understand

#### What is this product?

Type: Structured note

**Term:** The product has a fixed term (2 years) and will be due on 22 April 2025.

Objectives:

The objective of this product is to provide you with a return based on the performance of an Underlying Index under certain conditions. The product has a fixed term and will terminate on the Maturity Date. On the Maturity Date you will receive a payment as follows:

- If a Barrier Event has occurred: The investor receives a cash payment equal to 110.50% of the Nominal Amount.
- If no Barrier Event has occurred: The investor receives a cash payment equal to the Nominal Amount increased by the absolute value of the performance of the Underlying Index and with a minimum return of 110.50% of the Nominal Amount.

Where: A **Barrier Event** will be deemed to occur if the official daily closing price of the Underlying Index observed between the Barrier Start Date (not included) and the Barrier End Date (inclusive) is, at least once, higher than the Upper Barrier or lower than the Lower Barrier.

The Performance of an Underlying Index is the absolute value of the difference, if any, between its Final Reference Price and its Initial Reference Price, divided by its Initial Reference Price.

Underlying Index Performance: Final Reference Price / Initial Reference Price – 1 Initial Reference Price: The closing price of the Underlying Index on the Strike Date.

Final Reference Price: The closing price of the Underlying Index on the Redemption Valuation Date.

The product does not offer any protection from the effect of inflation rate on Notional Amount at Maturity Date. The return adjusted for inflation rate might be lower or even negative.

Under the product terms, certain dates specified above will be adjusted if the respective date is either not a business day or not a trading day (as applicable). The product terms also provide that if certain exceptional events occur (1) adjustments may be made to the product and/or (2) the product issuer may terminate the product early. These events are specified in the product terms and principally relate to the Underlying Index, the product and the product issuer. The return (if any) you receive on such early termination is likely to be different from the scenarios described above and may be less than the amount you invested.

Currency: Issue Date:	EUR 19 April 2023	Lower Barrier: Upper Barrier:	80% of the Initial Reference Price 120% of the Initial Reference Price
Barrier Start Date:	19 April 2023	Barrier End Date:	11 April 2025
Initial Reference Price:	The Price of the Underlying Index on the Barrier Start Date	Final Reference Date:	The Price of the Underlying Index on the Barrier End Date
Minimum denomination:	EUR 50,000	Issue Price:	100% of the product Notional Amount
Underlying Index:	LBMA Gold Price (Bloomberg code: GOLDLNPM <index>)</index>	Maturity Date:	22 April 2025

# Intended retail investor:

The product is intended to be offered to retail investors who fulfil all of the criteria below:

- they have the ability to make an informed investment decision through sufficient knowledge and understanding of the product and its specific risks and rewards, with experience of investing in and/or holding a number of similar products providing a similar market exposure, either independently or through professional advice;
- 2. they seek for growth and/or full principal protection, subject to the issuer's ability to pay;
- they accept the risk that the issuer could fail to pay or perform its obligations under the product but otherwise they are not able to bear any loss of their investment provided the investor will hold the product till the Maturity Date and
- they are willing to accept a medium-high risk level to achieve potential returns as specified in the summary risk indicator shown below.



### What are the risks and what could I get in return?



The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you. We have classified this product as 5 out of 7, which is a medium-high risk class. You are entitled to receive back at least 110.50% of your capital. Any amount over this, and any additional return, depends on future market performance and is uncertain. However, this protection against future market performance will not apply if you cash-in before the Maturity date. If we are not able to pay you what is owed, you could lose your entire investment. However, you may benefit from a consumer protection scheme (see section "What happens if the Bank is unable to pay out?"). The indicator shown above does not consider this protection. For detailed information about all risks relating to the product please refer to the risk sections of the Eurobank S.A. Programme and any supplements thereto as specified in the section "Other relevant information" below.

#### **Performance Scenarios**

What you will get from this product depends on future market performance. Market developments in the future are uncertain and cannot be accurately predicted. The scenarios shown are illustrations based on results from the past and on certain assumptions. Markets could develop very differently in the future.

Recommended holding period: 2 years Example Investment: EUR 10,000					
Scenarios		1 year	<b>22 April 2025</b> (Recommended Holding Period)		
Minimum	EUR 11,050. There is no mínimum guaranteed if you exit before 22 April 2025 and you could lose some or all of your investment.				
Stress	What you might get back after costs	EUR 10,455	EUR 11,050		
	Average return each year	4.55%	5.11%		
UnfavourableWhat you might get back after cost		EUR 10,523	EUR 11,050		
	Average return each year	5.23%	5.11%		
Moderate	What you might get back after costs	EUR 10,590	EUR 11,050		
	Average return each year	5.90%	5.11%		
Favourable	What you might get back after costs	EUR 10,623	EUR 11,050		
	Average return each year	6.23%	5.11%		

The favourable, moderate and unfavourable scenarios represent possible outcomes that have been calculated based on simulations using the reference asset's performance over up to 5 past years. The stress scenario shows what you might get back in extreme market circumstances. This product cannot be easily cashed in. If you exit the investment earlier than the recommended holding period you do not have a guarantee and you may have to pay extra costs.

The figures shown include all the costs of the product itself, but may not include all the costs that you pay to your advisor or distributor. The figures do not take into account your personal tax situation, which may also affect how much you get back.

#### What happens if the Bank is unable to pay out?

You are exposed to the risk that the Bank, as issuer, might be unable to meet its obligations in connection with the product, for instance in the event of bankruptcy or an official directive for resolution action. In case of the Bank's resolution, the rules and measures enshrined in the Law 4335/2015 and the Bank Recovery and Resolution Directive 2014/59/EU (BRRD) shall apply. Within this legislative framework, the resolution authorities can adopt the bail-in recovery tool, which may have significant consequences for you as an investor, since it may materially adversely affect the value of the product and could lead to you losing some or all of your investment in the product. Please note that the product is a debt instrument and as such is not covered by any deposit protection scheme. Potential loss may be covered by the Investment Cover Scheme of the Hellenic Deposit and Investment Guarantee Fund up to the amount of 30.000 euro for all of your investments, in accordance with the provisions of Law 4370/2016, as in force.

#### What are the costs?

The person advising on or selling you this product may charge you other costs. If so, this person will provide you with information about these costs and how they affect your investment.

#### **Costs over time**

The tables show the amounts that are taken from your investment to cover different types of costs. These amounts depend on how much you invest, how long you hold the product and how well the product does. The amounts shown here are illustrations based on an example investment amount and different possible investment periods.

EUR 0



We have assumed:

the amount.

- In the first year you would get back the amount that you invested (0% annual return). For the other holding periods we have assumed the product performs as shown in the moderate scenario.
- EUR 10,000 is invested

	If you exit after 1 year	If you exit at the Recommended Holding Period
Total costs	EUR 200	EUR 150
Annual cost impact (*)	2.00%	0.80%

(\*) This illustrates how costs reduce your return each year over the holding period. For example it shows that if you exit at the recommended holding period your average return per year is projected to be 5.91% before costs and 5.11% after costs. We may share part of the costs with the person selling you the product to cover the services they provide to you. They will inform you of

Composition of costs					
One-off costs upon entry or exit			If you exit after 1 year		
Entry costs		nount you pay when entering this investment. These costs are d in the price you pay.	EUR 150		
Exit costs	0.50% of your investment before it is paid out to you. These costs are already included in the price you will receive and are only incurred if you exit before maturity. If you hold the product until maturity, no exit costs will be incurred.		EUR 50		
Ongoing costs taken each year		If you exit after 1 year			
Management fees and other administrative or operating costs		We do not charge management fees in this product.	EUR 0		
		0% of the value of your investment per year. Costs related to	0		

#### How long should I hold it and can I take my money out early?

#### **Recommended Holding Period: 2 years**

buying and selling underlying investments for this product

are already included in the entry and exit costs.

The product aims to provide you with the return described under "1. What is this product?" above. However, this only applies if the product is held to maturity. It is therefore recommended that the product is held until maturity.

The product does not guarantee the possibility to disinvest other than by selling the product, either (1) through the exchange (if the product is exchange traded) or (2) off-exchange, where an offer for such product exists. By selling the product before its maturity, you may receive back less than you would have received if you had kept the product until maturity.

#### How can I complain?

**Transaction costs** 

For the submission of your complaint about the product, the conduct of the product manufacturer and/or the person advising on or selling the product the Clients Relationship Division of Eurobank Group has adopted the following 3 steps:

- 1. At one of our Branches: You may visit any one of our Network Branches. Our representatives will record your complaint and forward it to the Bank's specialized Complaint Management Team. Alternatively, you can request the special Complaint Form.
- Online or via e-mail: To send us your complaint online, you may use the complaint form available to you on our Bank's website
  www.eurobank.gr. Fill in your details and tell us how we can contact you. Alternatively, you may send us an email at
  complaints@eurobank.gr
- 3. By letter: You may submit your complaint by letter at the following address: Eurobank SA Customer Care PO Box 19050, Athens

In addition, in case you want to talk in person, you may contact EuroPhone Banking dialing +302109555000 or call the Markets Sales Division at +302103718999 (GlobalMarketsPrivateBankingSalesDesk@eurobank.gr, 8 Othonos str. 10557, Athens)

#### Other relevant information

The investor will receive the Pricing Supplement on the Issue Date and the Application form of the Note.

For Eurobank S.A. Programme for the Issuance of Debt Instruments please follow this link: <a href="https://www.eurobank.gr/-/media/eurobank/omilos/enimerosi-ependuton/enimerosi-metoxon-eurobank/pistotikoi-titloi/programma-euro-medium-term-note/enimerotiko-deltio-02-11-22.pdf">https://www.eurobank.gr/-/media/eurobank/omilos/enimerosi-ependuton/enimerosi-metoxon-eurobank/pistotikoi-titloi/programma-euro-medium-term-note/enimerotiko-deltio-02-11-22.pdf</a>

For relevant data regarding the Underlying Index please follow the link of the sponsor: <a href="https://www.lbma.org.uk/prices-and-data/lbma-gold-price">https://www.lbma.org.uk/prices-and-data/lbma-gold-price</a>

The information contained in this key information document does not constitute a recommendation to buy or sell this product.