

Fee Information Document



Name of the account provider: EUROBANK S.A.

Account name: Current or Savings Account (EUROBANK MY PLATINUM ADVANTAGE)

Date: 26/05/2025

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the General Terms for Banking Transactions, the Banking Transactions Price List, the Product's Pre-Contractual Information and the Account Opening Request.
- A glossary of the terms used in this document is available free of charge.

Service	Fee
General account services	
Provision of account statement	Regular monthly statement for deposit accounts at a frequency less than contractually specified €1.00/submission
	Request an extra account statement €3.00
Web banking registration	Registration & use of e - Banking services €0
Provision of notifications	Sending notifications (viber/SMS) to initiate/ manage accounts/ cards via eBanking €0.20/ submission through SMS/Viber
Payments (excluding cards)	

Standing Order	€0.00	
	Between deposit accounts kept with the Bank	
Direct Debit	Ranging from €0.00 up to €0.50* Debiting of the account depending on the Organization concerned via the use of Direct Debits (One-off or recurrent)	
	*for payments not included in article 48 of law 5167/2024	
Payment of amounts due/bills	Bank branch via debiting of the account depending on the Organization concerned	Ranging from €0.00 up to €2.00
	e/m-Banking via debiting of the account depending on the Organization	Ranging from €0.00 up to €1.00* *for payments not included in article 48 of law 5167/2024
Credit Transfer SEPA	Outgoing credit transfer €1.000 within the EEA Bank branch	€15.00
	Outgoing credit transfer €1.000 within the EEA e/m-Banking	€1,20
		€0.50 Since the transfer falls within the daily limit, according to the application of Law 5167/2024.
	Outgoing credit transfer €5.000 within the EEA Bank branch	€15.00
	Outgoing credit transfer €5.000 within the EEA e/m-Banking	€1,20
		€0.50 Since the transfer falls within the daily limit, according to

		the application of Law 5167/2024
	Outgoing credit transfer €10.000 within the EEA Bank branch	€40.00
	Outgoing credit transfer €10.000 within the EEA e/m-Banking	€2.50
	Incoming credit transfer €1.000 within the EEA	€3,50
		€0.50 Since the transfer falls within the daily limit, according to the application of Law 5167/2024
	Incoming credit transfer €5.000 within the EEA	€3,50
		"€0.50 Since the transfer falls within the daily limit, according to the application of Law 5167/2024."
	Incoming credit transfer €10.000 within the EEA	€5.00
Cards and cash		
Cash withdrawal from an ATM of the customer's own provider	From euro denominated account in euro currency via the use of a debit card within the EEA €50	€0.00
	From euro denominated account in euro currency via the use of a debit card within the EEA €200	€0.00

	From euro denominated account in euro currency via the use of a debit card within the EEA €600	€0.00
Cash withdrawal from an ATM of another provider	From euro denominated account in euro currency via the use of a debit card within the EEA €50	€0.75
	From euro denominated account in euro currency via the use of a debit card within the EEA €200	€0.75
	From euro denominated account in euro currency via the use of a debit card within the EEA €600	€0.75
Debit Card Subscription		€0.50/monthly

Package of services	Fee
MY EUROBANK PLATINUM ADVANTAGE	
Account and Cards	
<ul style="list-style-type: none"> • Payment account maintenance • Issue & 5-year renewal, free of charge, of the Debit Mastercard, or the Personal Banking Debit Visa, or the Hybrid Debit Mastercard; the latter is provided to a new customer of the bank through the Eurobank Mobile App. The free renewal of the debit card applies to the primary account holder • Free-of-charge debit card reissue due to loss, damage or theft. The free debit card renewal due to loss applies to the primary account holder • New Prepaid Eurobank Visa and/or e-prepaid Visa with loading free of charge • Credit card with no annual fee: unlimited. All credit cards are included in the package, except for Military Club Visa, Euroline Style Mastercard and Euroline 	
Bill Payments	€ 10.00/month
<p>Except for the free of charge payments based on the Banking Transactions Price List or Article 48 of Greek Law 5167/2024, you also get</p> <ul style="list-style-type: none"> • Free-of-charge standing orders for automatic bill payments to all organisations and companies: unlimited • Free-of-charge bill payments online, at an ATM or Automatic Payments System (APS), to all organisations and companies: unlimited • Free-of-charge bill payments at a branch or / and through EuroPhone Banking, to all organisations and companies:: unlimited 	
Money Transfers and Remittances	
	Total Annual Cost
	€ 120.00

- Free-of-charge money transfers up to €500 a day from the Eurobank Mobile App through IRIS Payments
- Free-of-charge wire transfers (credit money transfers) irrespective of amount online, to a bank in Greece and countries within the EEA, or up to €1,000 at an APS or an ATM, in a bank in Greece. They must be in euros and have SHA charges. (including payment of a credit card from another bank): unlimited.

The acceptable use policy applies up to 50 credit money transfers per month. Additional sending fees may apply according to the applicable Bank Transaction Price List.

- Free-of-charge money transfer irrespective of amount at one of our branches or up to €12,500 through EuroPhone Banking to a bank in Greece or up to €2,000 through EuroPhone Banking. In countries within the EEA. It must be in euros and have SHA charges.: 1 transaction / month

Additional dispatch costs are not included, according to the Bank's current Transactions Pricing List

- Free-of-charge money transfers irrespective of amount, in euros, from other banks in Greece and countries within the EEA, with SHA charges.: unlimited.

The acceptable use policy applies up to 50 incoming money transfers per month.

Other Services

- Free-of-charge cheque books with 10 or 25 sheets, applying through e-Banking: Unlimited
- Free-of-charge Viber or SMS notifications for account activity e.g. credit card activity: Unlimited
- Cards Control to manage your cards online through e- Banking and the

<p>Eurobank Mobile App e.g. new card activation, temporary freeze, option for online shopping, cash withdrawal limit changes</p> <ul style="list-style-type: none"> Account Aggregation to manage your finances at other banks in Greece and abroad online through e-Banking and the Eurobank Mobile App e.g. view accounts and cards Payment Initiation to transfer money online from accounts you hold at other banks in Greece through e-Banking <p>Benefits at partner companies</p> <ul style="list-style-type: none"> Participate in the unique €pistofoi loyalty programme, which returns euros instead of points to over 8,500 partner companies Benefits and discounts at partner businesses, which you can find in detail at eurobank.gr <p>*Regarding the free credit card subscription, the Customer must remain in the programme for 12 months. **Services beyond these quantities have been charged separately.</p>	
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Annex

A. Terms and Conditions

List of the most representative services linked to a payment account and subject to a fee, in accordance with Article 3 of Law 4465/2017.

Term	Definition
Provision of account statement	Provision of account activity/balance statements in paper form over and above those required by law or regulation or contract.
Web banking registration	Registration for and use of web banking services.
Provision of notifications	Provision of updates on payment account's balance and activity, alerts, etc. through sms or e-mail.
Cash withdrawal from an ATM of the customer's own provider	The customer takes cash out of the customer's account, from an ATM of the customer's own payment service provider.

Cash withdrawal from an ATM of another provider	The customer takes cash out of the customer's account, from the ATM network of another payment service provider.
Debit Card Subscription	Debit card subscription fee.
Standing Order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct Debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Credit Transfer SEPA	The account provider transfers money, on the instruction of the customer, from the customer's account to another account, within SEPA.
Payment of amounts due/bills	A payment service enabling the customer to pay amounts due and bills (e.g. amounts due to a tax authority, social security funds, insurance undertakings, utilities).

B. Glossary of standardised terms

Annex to Commission Delegated Regulation (EU) 2018/32 of 28 September 2017 supplementing Directive 2014/92/EU of the European Parliament and of the Council.

Union standardised terms and definitions for services linked to a payment accounts that are common to at least a majority of Member States, under Article 3(4) of Directive 2014/92/EU (Greek Law 4465/2017).

Term	Definition
Maintaining the account	The account provider operates the account for use by the customer.
Providing a debit card	The account provider provides a payment card linked to the customer's account. The amount of each transaction made using the card is taken directly and in full from the customer's account.
Providing a creditcard	The account provider provides a payment card linked to the customer's payment account. The total amount of the transactions made using the card during an agreed period is taken either in full or in part from the customer's payment account on an agreed date. A credit agreement between the provider and the customer determines whether interest will be charged to the customer for the borrowing.
Arranged overdraft	The account provider and the customer agree in advance that the customer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the customer.
Sending money	The account provider transfers money, on the instruction of the customer, from the customer's account to another account.
Standing order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Cash withdrawal	The customer takes cash out of the customer's account.