

Fee Information Document



Name of the account provider: EUROBANK S.A.

Account name: Current or Savings Account (MY PLATINUM ADVANTAGE)

Date: 02.08.2024

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the General Terms for Banking Transactions, the Banking Transactions Price List, the Product's Pre-Contractual Information and the Account Opening Request.
- A glossary of the terms used in this document is available free of charge.

Service	Fee
General account services	
Provision of account statement	Regular monthly statement for deposit accounts at a frequency less than contractually specified €1.00/submission
	Request an extra account statement €3.00
Web banking registration	Registration & use of e - Banking services €0.20/ submission
Provision of notifications	Sending notifications (viber/sms) to initiate / manage accounts / cards via eBanking €0.20/SMS
Payments (excluding cards)	

Standing Order		€0.00 up to €0.50
Direct Debit		€0.00 up to €0.50
Payment of amounts due/bills	Bank branch	€0.00 up to €2.00
	e/m-Banking	€0.00 up to €1.00
Credit Transfer SEPA	Outgoing credit transfer €1.000 within the EEA Bank branch	€15.00
	Outgoing credit transfer €1.000 within the EEA e/m-Banking	€1.20
	Outgoing credit transfer €5.000 within the EEA Bank branch	€15.00
	Outgoing credit transfer €5.000 within the EEA e/m-Banking	€1.20
	Outgoing credit transfer €10.000 within the EEA Bank branch	€40.00
	Outgoing credit transfer €10.000 within the EEA e/m-Banking	€2.40
	Incoming credit transfer €1.000 irrespective of currency within the EEA	€3.50
	Incoming credit transfer €5.000	€3.50

	irrespective of currency within the EEA	
	Incoming credit transfer €10.000 irrespective of currency within the EEA	€5.00
Cards and cash		
Cash withdrawal from an ATM of the customer's own provider	From euro denominated account in euro currency via the use of a debit card within the EEA €50	€0.00
	From euro denominated account in euro currency via the use of a debit card within the EEA €200	€0.00
	From euro denominated account in euro currency via the use of a debit card within the EEA €600	€0.00
Cash withdrawal from an ATM of another provider	From euro denominated account in euro currency via the use of a debit card within the EEA €50	€0.75
	From euro denominated account in euro currency via the use of a debit card within the EEA €200	€0.75

	From euro denominated account in euro currency via the use of a debit card within the EEA €600	€0.75
Debit Card Subscription		€0.00

Package of services	Fee
<p>MY PLATINUM ADVANTAGE</p> <p>Account and Cards</p> <ul style="list-style-type: none"> • Payment account maintenance • New Debit Mastercard or Personal Banking Debit Visa for individuals with 5-year renewal, free of charge. The free renewal of the debit card applies to the primary account holder. • Free-of-charge debit card reissue due to damage or theft • New Prepaid Visa or/and e-prepaid Visa and first loading free of charge • Credit card with no annual fee: Unlimited <p>Bill Payments</p> <ul style="list-style-type: none"> • Free-of-charge standing orders for automated bill payments: Unlimited • Free-of-charge bill payments online, at an ATM or APS: Unlimited • Free-of-charge bill payments at a branch or through EuroPhone Banking: Unlimited <p>Money Transfers and Remittances</p> <ul style="list-style-type: none"> • Free-of-charge money transfers up to €500 a day from the Eurobank Mobile App through IRIS Payments • Free-of-charge online transfers in euros, to another bank in Greece, with normal priority and SHA charges (Including credit card payment to another bank): 5/month • Free-of-charge transfers at a branch or through EuroPhone Banking in euros, to another bank in Greece, with normal priority and SHA charges: 1/month • Free-of-charge incoming transfers in euros from another bank in Greece: 5/month <p>Other Services</p>	<p style="text-align: right;">€ 10.00/month</p> <p>Total Annual Cost</p> <p style="text-align: right;">€ 120.00</p>

- Free-of-charge Viber or SMS notifications for account activity e.g. credit card activity: Unlimited
- Cards Control to manage your cards online through e- Banking and the Eurobank Mobile App e.g. new card activation, temporary freeze, option for online shopping, cash withdrawal limit changes
- Account Aggregation to manage your finances at other banks in Greece and abroad online through e-Banking and the Eurobank Mobile App e.g. view accounts and cards
- Payment Initiation to transfer money online from accounts you hold at other banks in

Benefits at partner companies

- Participate in the unique €pistrofi loyalty programme, which returns euros instead of points to over 8,500 partner companies
- Benefits and discounts at partner businesses, which you can find in detail at eurobank.gr

*Regarding the free credit card subscription, the Customer must remain in the programme for 12 months.

**Services beyond these quantities have been charged separately.

Annex

A. Terms and Conditions

List of the most representative services linked to a payment account and subject to a fee, in accordance with Article 3 of Law 4465/2017.

Term	Definition
Provision of account statement	Provision of account activity/balance statements in paper form over and above those required by law or regulation or contract.
Web banking registration	Registration for and use of web banking services.

Provision of notifications	Provision of updates on payment account's balance and activity, alerts, etc. through sms or e-mail.
Cash withdrawal from an ATM of the customer's own provider	The customer takes cash out of the customer's account, from an ATM of the customer's own payment service provider.
Cash withdrawal from an ATM of another provider	The customer takes cash out of the customer's account, from the ATM network of another payment service provider.
Debit Card Subscription	Debit card subscription fee.
Standing Order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct Debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Credit Transfer SEPA	The account provider transfers money, on the instruction of the customer, from the customer's account to another account, within SEPA.
Payment of amounts due/bills	A payment service enabling the customer to pay amounts due and bills (e.g. amounts due to a tax authority, social security funds, insurance undertakings, utilities).

B. Glossary of standardised terms

Annex to Commission Delegated Regulation (EU) 2018/32 of 28 September 2017 supplementing Directive 2014/92/EU of the European Parliament and of the Council.

Union standardised terms and definitions for services linked to a payment accounts that are common to at least a majority of Member States, under Article 3(4) of Directive 2014/92/EU (Greek Law 4465/2017).

Term	Definition
Maintaining the account	The account provider operates the account for use by the customer.
Providing a debit card	The account provider provides a payment card linked to the customer's account. The amount of each transaction made using the card is taken directly and in full from the customer's account.
Providing a creditcard	The account provider provides a payment card linked to the customer's payment account. The total amount of the transactions made using the card during an agreed period is taken either in full or in part from the customer's payment account on an agreed date. A credit agreement between the provider and the customer determines whether interest will be charged to the customer for the borrowing.
Arranged overdraft	The account provider and the customer agree in advance that the customer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the customer.
Sending money	The account provider transfers money, on the instruction of the customer, from the customer's account to another account.
Standing order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Cash withdrawal	The customer takes cash out of the customer's account.