



I go to Eurobank

**Eurobank is located  
in many places across Greece.**

**Eurobank is located  
on 9 Megalou Alexandrou Street, Larisa.**





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People go to the bank  
when they have business involving money.

They go to the bank to pay electricity,  
telephone, water bills etc.

They go there to get a credit card or  
open a bank account.

I can also go to the bank.



There is a reception there.

Customers go to the reception.

They say what they need.



Καλώς ήρθατε  
στο κατάστημα  
Λάρισας

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For customers to be served,  
they need to have a priority number.



They get the priority number  
from the priority system.



Customers may ask the employees at the reception for more information about the priority system.

I can also do that.



There is also a small screen on the wall of the reception area.  
The priority numbers appear on this screen.



Sometimes, customers go to the machines  
to carry out transactions on their own.



Είμαστε η τράπεζα που δημιουργεί αξία για όλους.  
Με κεντρικό σημείο αναφοράς τον άνθρωπο,  
την καινοτομία, την πρόοδο,  
τη δύναμη να προχωράς  
και με όραμα πρωτοπόρας...





At the bank, there is also the cashier.







Customers go to the cashier to  
give and receive money.



There, customers can ask about loans, cancel their card or increase the cash withdrawal limit for their card.

At the bank, there is also a special area  
with sofas and computers.







Customers go there to talk to and ask for advice from the bank employees in case they want to invest their money.

I can also go there, if need be.

Sometimes, it might be crowded at the bank.



Some people are annoyed by the noise.

The crowd and the noise can  
be annoying to me, too.

If I want, I can leave.



I can go to the bank on another day.

It's OK.

And don't forget.

Depending on what people want to do at the bank, they must have some documents with them.



For example, their ID card or a copy of their tax number.

Before they go to the bank, they should have with them the documents needed.

This is what I will do, too.





Sensory Accessibility Curation

