

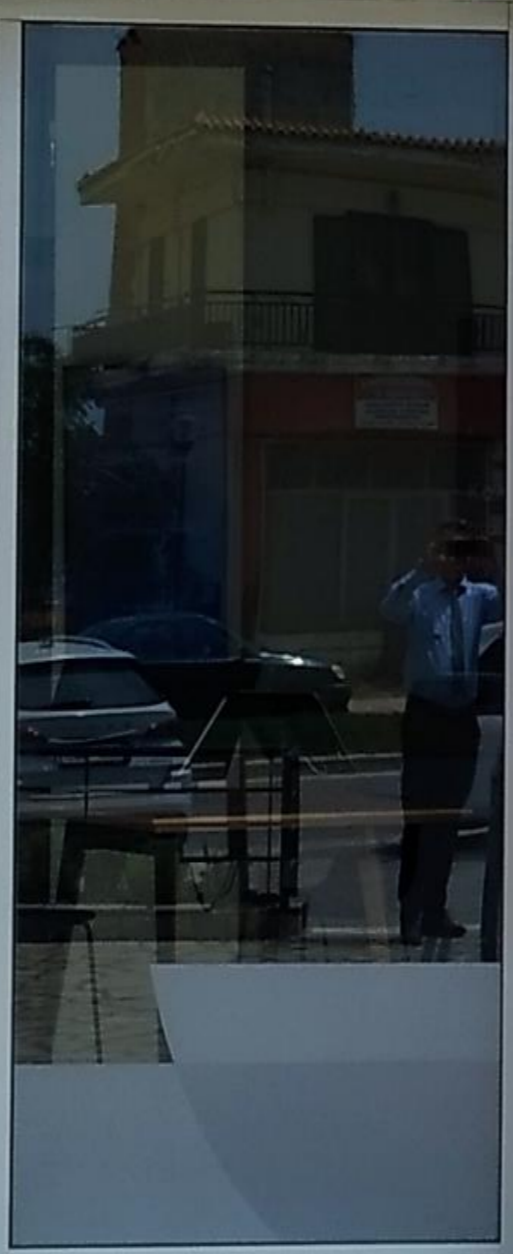
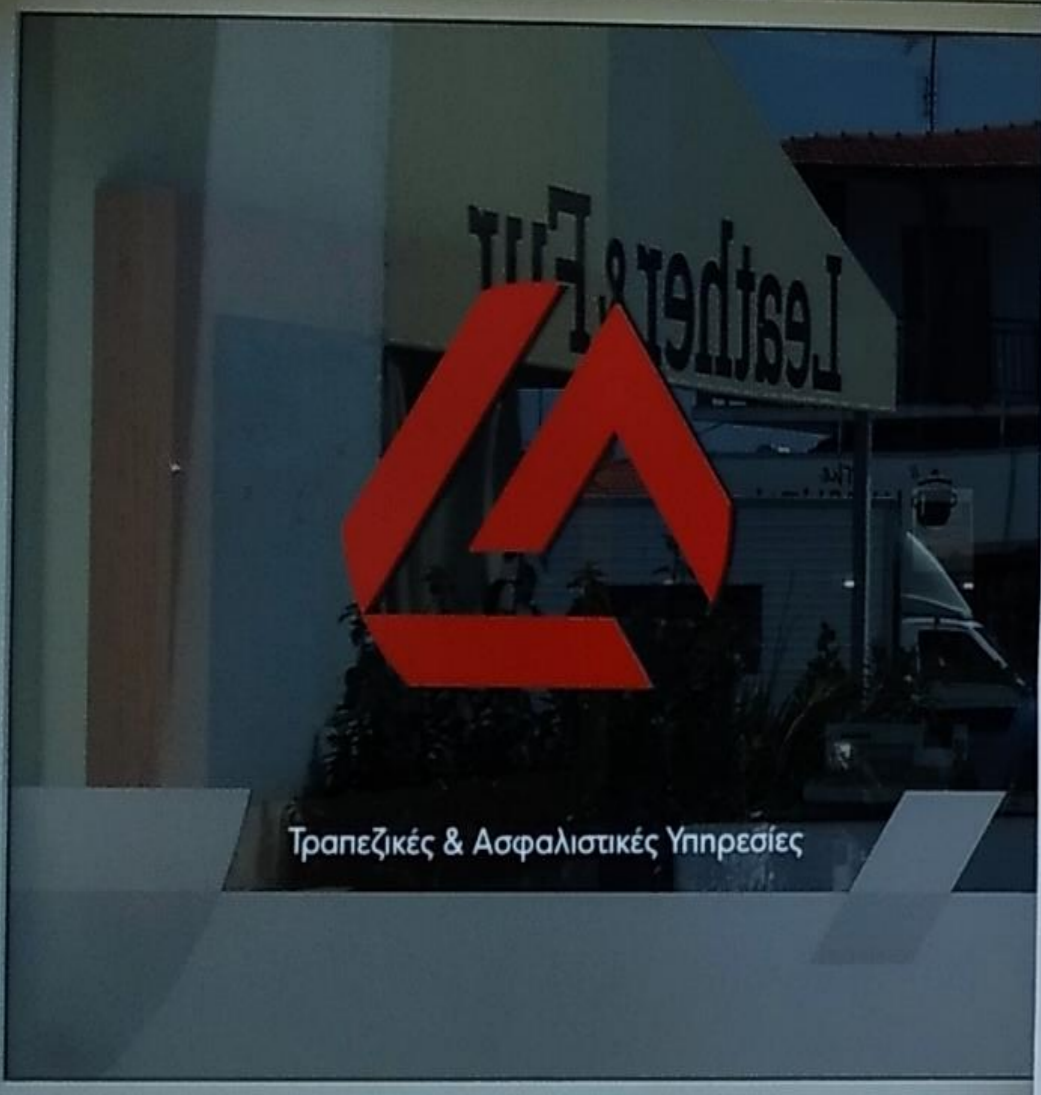


I go to Eurobank

**Eurobank is located
in many places across Greece.**

**Eurobank is located
on Sithonias Avenue, Nikiti Chalkidiki.**

EUROBANK



People go to the bank
when they have business involving money.

They go to the bank to pay electricity,
telephone, water bills etc.

They go there to get a credit card or
open a bank account.

I can also go to the bank.

There is a reception there.

Customers go to the reception.

They say what they need.

Καλώς ήρθατε
στο κατάστημα
Νικήτης



For customers to be served,
they need to have a priority number.

They get the priority number
from the priority system.

Καλώς ήρθατε
στο κατάστημα
Νικήτης



The screen displays the EUROBANK logo at the top left. Below it, there are two main options: 'Περάστε την κάρτα σας από τον ανέγερτο αναγνώστη' (Pass your card through the contactless reader) and 'Σκανάρετε τον κωδικό QR στον QR αναγνώστη' (Scan the QR code at the QR reader). A small 'ή' (or) symbol is between the two options. At the bottom, there is a button labeled 'Έκδοση Εισιτηρίου' (Ticket Issuance) and the text 'Εναλλακτικά πατήστε,' (Alternatively press,).



Below the screen, there are two sensors: a contactless card reader on the left and a QR scanner on the right.



A central printer mechanism for issuing tickets.



Power and network outlets on the side of the kiosk.

Customers may ask the employees at the reception for more information about the priority system.

I can also do that.

There is also a small screen on the wall of the reception area.
The priority numbers appear on this screen.



Sometimes, customers go to the machines
to carry out transactions on their own.



At the bank, there is also the cashier.



Customers go to the cashier to
give and receive money.

There, customers can ask about loans, cancel their card or increase the cash withdrawal limit for their card.

At the bank, there is also a special area
with sofas and computers.



Customers go there to talk to and ask for advice from the bank employees in case they want to invest their money.

I can also go there, if need be.

Sometimes, it might be crowded at the bank.

Some people are annoyed by the noise.

The crowd and the noise can
be annoying to me, too.

If I want, I can leave.

I can go to the bank on another day.

It's OK.

And don't forget.

Depending on what people want to do at the bank, they must have some documents with them.

For example, their ID card or a copy of their tax number.

Before they go to the bank, they should have with them the documents needed.

This is what I will do, too.



Sensory Accessibility Curation

