

## Fee Information Document



**Name of the account provider: EUROBANK S.A.**

**Account name: Current or Savings Account (MY PLATINUM ADVANTAGE)**

**Date: 03/11/2023**

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the General Terms for Banking Transactions, the Banking Transactions Price List, the Product's Pre-Contractual Information and the Account Opening Request.
- A glossary of the terms used in this document is available free of charge.

Service	Fee
<b>General account services</b>	
<b>Provision of account statement</b>	Regular monthly statement for deposit accounts at a frequency less than contractually specified €1.00/submission
	Request an extra account statement €3.00
<b>Web banking registration</b>	Registration & use of e - Banking services €0.20/ submission
<b>Provision of notifications</b>	Sending notifications (viber/sms) to initiate / manage accounts / cards via eBanking €0.20/SMS
<b>Payments (excluding cards)</b>	

<b>Standing Order</b>		€0.00 up to €0.50
<b>Direct Debit</b>		€0.00 up to €0.50
<b>Payment of amounts due/bills</b>	Bank branch	€0.00 up to €2.00
	e/m-Banking	€0.00 up to €1.00
<b>Credit Transfer SEPA</b>	Outgoing credit transfer €1.000 within the EEA Bank branch	€15.00
	Outgoing credit transfer €1.000 within the EEA e/m-Banking	€1.20
	Outgoing credit transfer €5.000 within the EEA Bank branch	€15.00
	Outgoing credit transfer €5.000 within the EEA e/m-Banking	€1.20
	Outgoing credit transfer €10.000 within the EEA Bank branch	€40.00
	Outgoing credit transfer €10.000 within the EEA e/m-Banking	€2.40
	Incoming credit transfer €1.000 irrespective of currency within the EEA	€3.50
	Incoming credit transfer €5.000	€3.50

	irrespective of currency within the EEA	
	Incoming credit transfer €10.000 irrespective of currency within the EEA	€5.00
<b>Cards and cash</b>		
<b>Cash withdrawal from an ATM of the customer's own provider</b>	From euro denominated account in euro currency via the use of a debit card within the EEA €50	€0.00
	From euro denominated account in euro currency via the use of a debit card within the EEA €200	€0.00
	From euro denominated account in euro currency via the use of a debit card within the EEA €600	€0.00
<b>Cash withdrawal from an ATM of another provider</b>	From euro denominated account in euro currency via the use of a debit card within the EEA €50	€0.75
	From euro denominated account in euro currency via the use of a debit card within the EEA €200	€0.75

	From euro denominated account in euro currency via the use of a debit card within the EEA €600	€0.75
<b>Debit Card Subscription</b>		€0.00

Package of services	Fee
<p><b>MY PLATINUM ADVANTAGE</b></p> <p><b>Benefits of the Package:</b></p> <ul style="list-style-type: none"> <li>- Maintaining the account</li> <li>- Issuance and 5-year renewal fee of Debit Mastercard / Personal Banking Visa with €pistofoi rewards program</li> <li>- Cash transfers up to €500 a day through the Eurobank Mobile App using IRIS Payments</li> <li>- Payments of Debts to Third Parties:                             <ul style="list-style-type: none"> <li>o through e/m-banking, at an ATM or at an APS: 5 transactions / month</li> <li>o Branch / Europhone Banking: 3 transactions / month</li> </ul> </li> <li>- Incoming basic credit transfers in euro currency from other banks in Greece: 1 transaction / month</li> <li>- Direct debit (standing orders) for automated bill payments: unlimited</li> <li>- Outward basic credit transfer in euro currency to a Greek bank with regular priority and SHA indication:                             <ul style="list-style-type: none"> <li>o e/m-banking: 5 transactions / month (including Payments of Credit Cards Issued by Another Bank)</li> <li>o Branch / Europhone Banking: 1 transaction / month (dispatch costs are not included as reflected in the Bank's current Price List)</li> </ul> </li> <li>- Sending notifications (viber/sms) to initiate/ manage accounts / cards via eBanking: unlimited</li> <li>- Credit card with no annual fee*</li> <li>- Cards Control Service</li> <li>- Account Aggregation Service</li> <li>- Payment Initiation Service</li> </ul> <p>*Regarding the free credit card subscription, the Customer must remain in the programme for 12 months.                      **Services beyond these quantities have been charged separately.</p>	<p style="text-align: right;">€ 10.00/month</p> <p><b>Total Annual Cost</b> <span style="float: right;"><b>€ 120.00</b></span></p>

**Annex**
**A. Terms and Conditions**

List of the most representative services linked to a payment account and subject to a fee, in accordance with Article 3 of Law 4465/2017.

<b>Term</b>	<b>Definition</b>
Provision of account statement	Provision of account activity/balance statements in paper form over and above those required by law or regulation or contract.
Web banking registration	Registration for and use of web banking services.
Provision of notifications	Provision of updates on payment account's balance and activity, alerts, etc. through sms or e-mail.
Cash withdrawal from an ATM of the customer's own provider	The customer takes cash out of the customer's account, from an ATM of the customer's own payment service provider.
Cash withdrawal from an ATM of another provider	The customer takes cash out of the customer's account, from the ATM network of another payment service provider.
Debit Card Subscription	Debit card subscription fee.
Standing Order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct Debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Credit Transfer SEPA	The account provider transfers money, on the instruction of the customer, from the customer's account to another account, within SEPA.
Payment of amounts due/bills	A payment service enabling the customer to pay amounts due and bills (e.g. amounts due to a tax authority, social security funds, insurance undertakings, utilities).

## B. Glossary of standardised terms

Annex to Commission Delegated Regulation (EU) 2018/32 of 28 September 2017 supplementing Directive 2014/92/EU of the European Parliament and of the Council.

Union standardised terms and definitions for services linked to a payment accounts that are common to at least a majority of Member States, under Article 3(4) of Directive 2014/92/EU (Greek Law 4465/2017).

<b>Term</b>	<b>Definition</b>
Maintaining the account	The account provider operates the account for use by the customer.
Providing a debit card	The account provider provides a payment card linked to the customer's account. The amount of each transaction made using the card is taken directly and in full from the customer's account.
Providing a creditcard	The account provider provides a payment card linked to the customer's payment account. The total amount of the transactions made using the card during an agreed period is taken either in full or in part from the customer's payment account on an agreed date. A credit agreement between the provider and the customer determines whether interest will be charged to the customer for the borrowing.
Arranged overdraft	The account provider and the customer agree in advance that the customer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the customer.
Sending money	The account provider transfers money, on the instruction of the customer, from the customer's account to another account.
Standing order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Cash withdrawal	The customer takes cash out of the customer's account.